Missouri Inc.
LOCAL EXCHANGE SERVICES TARIFF
P.S.C. MO. No. 4

Missouri Public Service Gemmission

REC'D FEB 1 3 2001

Original Title Page

Schedule of Rates, Rules and Regulations Governing of Local Service Provided in the State of Missouri

OFFERED BY

XO Missouri Inc.

Applying generally to provision of service in specified Southwestern Bell Telephone Company exchanges within the Company's certificated area in the State of Missouri.

This tariff applies to both the Company's resale of Southwestern Bell Telephone Company (SWBT) services and services provided through the Company's own facilities to business Customers.

XO MISSOURI, INC. IS A COMPETITIVE TELECOMMUNICATIONS COMPANY UNDER THE REVISED STATUTES OF MISSOURI

> Missouri Public Sorvian Gemmiooion

FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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LIST OF WAIVED STATUTES AND REGULATIONS

The Missouri Public Service Commission in its order in the case of In the Matter of the Application of XO MISSOURI, INC. for a Certificate of Authority to Provide Basic Exchange and Local Exchange Intrastate Telecommunications Services Within the State of Missouri, Case No. TA-99-48, waived the following statutes and regulations:

STATUTES

Section 392.210.2	 uniform system of accounts
Section 392.270	 valuation of property (ratemaking)
Section 392,280	 Depreciation accounts
Section 392,290.1	 issuance of securities
Section 392.300.2	 acquisition of stock
Section 392.310	 stock and debt issuance
Section 392.320	 stock dividend payment
Section 392,330	 issuance of securities; debts and notes
Section 392.340	 reorganizations

COMMISSION RULES

4 CSR 240-10.020	 depreciation fund income
4 CSR 240-30.040	 uniform system of accounts
4 CSR 240-35	 reporting of bypass and customer specific arrangements

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FILED MAK 15 2001

ISSUED: February 13, 2001 EFFECTIVE:

March 15, 2001



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FILED MAK 15 2001

ISSUED: February 13, 2001

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ISSUED: September 12, 2003

EFFECTIVE:

October 12, 2003

Nancy Krabill, Director Regulatory and External Affairs XO Missouri, Inc. 2020 Westport Center Drive Maryland Heights, MO 63146

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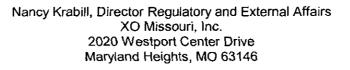
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ISSUED:

June 29, 2004

EFFECTIVE:

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Missouri Public Service Gemmiccien

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TARIFF FORMAT SHEET

- 1. <u>Page Numbering.</u> Page numbers appear in the upper-right corner of the page. Pages are numbered sequentially. New pages may occasionally be added to the tariff. When a new page is added, the page appears as a decimal. For example, a new page added between pages 34 and 35 would be 34.1.
- 2. Page Revisions Numbers. Page Revision Numbers also appear in the upper-right corner of the page. These numbers are used to determine the most current page revision on file with the Public Service Commission of Missouri. For example, the fourth revised Page 34 cancels the third revised Page 34. Because of deferrals, notice periods, etc., the most current page number on file with the Commission is not always the tariff page in effect. Business Customers should consult with the check sheet fore the page currently in effect.
- 3. <u>Paragraph Numbering Sequence</u>. There are six levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.

4. Check List of Effective Pages. When a tariff filing is made with the Commission, an updated Check List of Effective Pages ("Check List") accompanies the tariff filing. The Check List lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check List is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the Check List if these are the only changes made to it (i.e., the format, etc.). Customers should refer to the latest Check List to find out if a particular page is the most current page on file with the Commission.

Missouri Public Service Commission

FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001



RECD FEB 1 3 2001

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CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

None

SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

C - Changed regulation effecting application in a rate

D - Deletion of rate or regulation

Increase in rate

R - Reduction in rate

Move of tariff material to different page or a different location on a page

T - Text change in regulation that does not effect application of a rate

Missouri Public Servico Commission

FILEU MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

Missouri Inc. LOCAL EXCHANGE SERVICES TARIFF P.S.C. MO. No. 4

Missouri Public

REC'D MAY 13 2002

Service Commission First Revised Page 7 Cancels Original Page 7

1. Definitions

Advance Payment: Payment of all or part of a charge required before the start of service.

(N)

Anonymous Call Rejection: This feature allows subscribers with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected. If the display information is not available due to network restrictions or other reasons, the receiving customer premises equipment (telephone or adjunct)-if equipped-is presented with a message to indicate the unavailability of the calling information. Rejected calls are sent to a service provider announcement. An operator in case of emergency can override Anonymous Call Rejection.

Assume Dial "9": A system feature that eliminates the need for all Centrex users in the same Centrex group to dial an access level "9" to access the PSTN. All lines in the Centrex must be configured as Assume Dial 9 or none.

(N)

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

(N)

Auto Answer Back: The Auto Answer Back feature, when implemented on a Meridian Business set, allows any incoming call to the Primary Directory Number (PDN) of the set to be automatically answered after 4 seconds. Conversation takes place through a hands free unit. This feature requires the use of a handsfree Meridian Business Set.

(N)

Automatic Callback: Allows a Customer to request notification from the central office when the number that is being dialed is no longer busy. When the called number is becomes free, the central office will ring the Customer and connect the Customer to the original called number.

(N)

Automatic Line (Hotline): Directs the line to automatically call a preassigned number when a line user lifts the handset.

Automatic Recall: Allows the subscriber to automatically place a call to the last number that tried to call them. This allows the subscriber to easily return missed calls. When activated, if the line is busy, the subscriber will hear a special announcement and the DMS will continue to monitor the called number. When the number is idle again the subscriber will receive a special ring on their phone or a tone if they are on another call. When the subscriber picks up the phone the connection is made. This service is limited to calls within the LATA.

Automatic Route Selection-Basic (ARS- Basic): This feature allows Centrex users to automatically select the preferred dedicated route for a PSTN call. The user dials an access level i.e. "9" and the call is routed over the correct dedicated facility for the call type based on routing choices predetermined by the customer and programmed into the Centrex switch. Routing patterns are based on three-digit screening using NPA's

(N)

Missouri Public June 13, 2002

ISSUED:

May 13, 2002

EFFECTIVE:

FILED JUN 13 2002

Service Commission

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Missouri Public

REC'D MAY 13 2002

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Original Page 7.1

1. <u>Definitions</u>

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable: Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Forwarding of Call Waiting Calls: This service provides the capability to forward unanswered waiting calls to a subscriber-designated DN by using the combined call treatments of Call Waiting and Call Forward Don't Answer. An incoming call to a busy line first receives standard call waiting treatment in which the called party hears an audible tone and the calling party hears audible ringing. If the call is not answered after a period of time that is equal to the time-out value of Call Forward Don't Answer, the incoming call is given Call Forward Don't Answer treatment and is forwarded to a subscriber-designated DN.

Call Forward Doesn't Answer Ring Select (Subscriber Programmable Ringing): Allows the subscriber with the Call Forward Doesn't Answer option to program the number of rings before a call is forwarded. The subscriber dials an access code, receives a special dial tone, and enters the desired number of rings, from two to nine. A confirmation tone is provided if the operation is successful, and from this point on any incoming call that is unanswered is forwarded after the newly specified number of rings. The new ringing time-out value stays in effect until it is changed.

Call Hold: Allows the User to hold one call for any length of time provided that neither party goes On Hook.

Call Park: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

Missouri Public

FILED JUN 13 2002

Service Commission

ISSUED:

May 13, 2002

EFFECTIVE:

June 13, 2002

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Missouri Inc. LOCAL EXCHANGE SERVICES TARIFF P.S.C. MO. No. 4

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Definitions (Cont'd) 1.

Call Pickup: Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Call Waiting Display of Caller ID: On Call Waiting calls the calling party's name or number will be displayed along with the audible CWT tone.

Caller ID Name and Number: Adds the display of the calling party's name to Calling Number Delivery.

Calling Name Delivery: Identifies the name of the calling party.

Calling Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: Blocks the delivery of the number to the called party on a per call or per line basis.

Company: XO Missouri, Inc., a Washington corporation, which is the issuer of this tariff.

Commission: The Missouri Public Service Commission.

Competitive Response/Competitive Situation: Any action taken by the Company to win or retain a Customer that would not have otherwise occurred without such an action.

Conference/Six-Way: The User can sequentially call up to five other people and add them together to make up a six-way call.

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Missouri Public

ISSUED:

May 13, 2002

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June 13, 2002

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Missouri Inc. LOCAL EXCHANGE SERVICES TARIFF P.S.C. MO, No. 4

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(N)

(N)

(N)

(N)

(N)

(N)

Definitions (Cont'd)

Dial Pulse ("DP"): The pulse type employed by rotary dial Station sets.

Digital Facility Interface (IXC T-1 Access): This termination provides a digital interface for a high capacity (T-1) facility that terminates to a customer's Centrex system. This service provides for the termination of 24 circuits within the Centrex to another Centrex, PBX or to a Long Distance Carrier (IXC). Two digital facility interfaces will be needed to connect two Centrex systems, one for each Centrex. The cost of the Digital Facility Interface is in addition to the T-1 private line.

Direct Inward Dialing ("DID"): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Directed Call Pickup: Allows a Centrex station user to answer incoming calls that ring on another station within a pre-set group by dialing a feature activation code and the extension number of the station being answered. The maximum number of members in a Directed Call Pickup Group is 75.

Distinctive Ringing/Call Waiting: With this service, incoming calls from up to 12 DNs (DMS-100) can be automatically identified by distinctive ringing. A distinctive ringing pattern (short-long-short for the DMS-100) accompanies incoming calls from the designated DNs. If a subscriber is engaged in conversation and a call from one of the designated DNs arrives, a distinctive call waiting tone (short-long-short) accompanies the incoming call. Calls from all other DNs ring normally.

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial Station sets.

Electronic Set Interface per PDN: This feature allows for the connection of a Business Set to the Central Office through a special interface card

Executive Busy Override: Allows a station to gain access (barge-in) to a busy station by flashing the switchhook when a busy is reached and dialing a feature activation code. This feature is also available for MADN groups, MCA and SCA.

Executive Busy Override Exempt: Block a station using Executive Busy Override from entering a call that the EBX station user has made or received.

Fast Transfer: This feature—which provides Transfer on Release capability—speeds up call handling for Meridian Business Set (MBS) users by: Reducing the number of keystrokes needed to transfer a call Eliminating the need to first conference the call. The Transfer on Release capability enhances Three-Way Call/Call Transfer (3WC/CXR) feature.

Intercept: Provides a recorded announcement of the status of the number dialed; disconnected, number changed, etc.

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May 13, 2002

EFFECTIVE: June 13, 2002

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1. <u>Definitions</u> (Cont'd)

(M)

Hunting: Routes a call to an idle Station line. With Serial Hunting, calls to a member of a hunt group will search from that point to the end of the group and stop.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection ("LIDL"): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other station within the local service area of the calling Station.

Local Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

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FILED JUN 13 2002

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ISSUED:

May 13, 2002

EFFECTIVE:

June 13, 2002



RECD FEB 13 2001

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1. <u>Definitions</u> (Cont'd)

Mbps: Megabits, or million of Bits, per second.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

Most Idle Trunk Selection ("MIDL"): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Multi-Ring: Allows up to three additional telephone numbers to terminate on a given line Each number will have a separate ring so the Customer can identify which number was called.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Originating Off-Net: A call originating on and placed via facilities neither owned or leased by the Company.

Originating On-Net: A call originating on and placed via facilities owned or leased by the Company.

Recurring Charges: The monthly charges to the Customer for services, routine maintenance, facilities and equipment, which continue for the agreed upon duration of the service.

Missouri Public Service Cemmission

FILED MAK 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

Missouri Inc. LOCAL EXCHANGE SERVICES TARIFF P.S.C. MO. No. 4

REC'D MAY 13 2002

Service Commission

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1. <u>Definitions</u> (Cont'd)

Presubscription: Presubscription is an arrangement whereby an end user may select and designate to the Company an interexchange carrier (IXC) to access, without an access code, for toll calls. This IXC is referred to as the end user's predesignated IXC.

Privacy Release: Allows a Business Set user to establish a conference call among private MADN-SCA members and an external party. A maximum of 30 parties are permitted in a single connection depending on the number of members of the MADN group.

Remote Access to Call Forwarding: From any phone anywhere a subscriber can forward their number to another number. Call Forward Remote Activation (CFRA) can be accessed from any DTMF telephone simply by dialing an access code and a personal identification number (PIN). If Call Forward is already in effect, the forward-to number can be changed by dialing the access code, the PIN, and the new forward-to destination.

Repeat Dialing: Provides Customers with the ability to automatically redial the last number dialed.

Selective Call Acceptance: Allows the subscriber to set up a list of up to 12 DNs in the DMS indicating numbers that should always be able to call the subscriber. When activated, only callers on this list will be connected to the subscriber's line. All other callers hear an announcement.

Selective Call Forwarding (SCF): Allows subscribers to ensure that selected calls reach them when they are away from the office. Incoming calls from up to 12 DNs can be forwarded to another location. Calls from DNs that are not on the SCF list can be picked up at the office—or receive whatever treatment the subscriber has arranged, such as answering machine or voice mail. If the SCF destination is busy, the originator will receive busy tone.

Selective Call Rejection: Allows the subscriber to set up a list of up to 12 DNs in the DMS indicating telephone numbers from which the subscriber does not wish to receive calls. When activated a number on the list that tries to call will hear an announcement and will not be connected.

Service Commencement Date: Billing will begin on the date on which the Company notifies the Customer that the requested service or facility is available for use, unless the date is extended by the Customer's refusal in writing to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date. If Customer notifies the Company in writing that it is not prepared to utilize the service or facility after the Company has notified the Customer that the requested service or facility is ready for use (for reasons other than those set forth above), the Company may begin billing the customer 30 days from the date on which the Company notified the customer that the requested service or facility was available for use or the date upon which the customer notifies XO that they are ready to accept service, which ever is earlier. The Company may bill the Customer for any costs it has incurred in preparing its service for the original due date as well as any costs it will incur up until the date that the customer accepts service.

Missouri Public

ISSUED: May 13, 2002

EFFECTIVE:

June 13, 2002

FILED JUN 13 2002

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Service Commission

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First Revised Page 11.1 Cancels Original Page 11.1

(N)

1. <u>Definitions</u> (Cont'd)

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Service Outage: A disruption or degradation of On-Net Service.

Services: The Company's telecommunications services offered on the Company's network.

Simultaneous Ring (SimRing): Enables up to five Directory Numbers (DNs) to ring simultaneously whenever there is a call to a Pilot DN (PDN). The PDN can be any DMS Business line that has subscribed to this service. The PDN and up to four non-pilot DNs can be included in a SimRing group. The phone in the SimRing group that goes off-hook first receives the call.

Speed Dialing: Allows a Customer to program his/her phone to automatically dial a list of numbers that are used frequently. The Customer can purchase Speed Dialing in either eight or thirty numbers.

Station: Telephone equipment from or to which calls are placed.

Station to Station Dialing: Allows Centrex users to dial another station within the same Centrex group using the last 2,3,4, or 5 digits of the Centrex line number.

Three Way Conference Calling: Allows a Customer to add an additional party to an existing call.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.



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2. Rules and Regulations

2.1 <u>Undertaking of the Company</u>

2.1.1 Application of Tariff-General:

This tariff applies to the Company's furnishing of basic local exchange services and local exchange services to business Customers within the Company's certificated area in the State of Missouri.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- 2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- 2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

Missouri Public Service Commission

FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:



First Revised Page 13 Cancels Original Page 13

- 2. Rules and Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.3 Terms and Conditions
 - 2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.
 - 2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff.
 - 2.1.3.3 If neither the Customer nor Company cancels the Agreement before the end of the Term, the Agreement will automatically renew for a similar term and at the rates specified in the Agreement (unless otherwise stated in the notice) and pursuant to the terms of the Agreement, including any applicable Unless Company has already provided notice of its intent to terminate the Agreement, Company will notify Customer in writing at least sixty (60) days prior to the expiration of the Agreement, regarding the pending expiration of the Agreement and the automatic renewal of the Agreement if no action is taken prior to expiration. If Customer notifies Company of its decision to cancel the Agreement within the notice period, actual termination of Service will occur on the latter of the expiration date or thirty (30) days after receipt of Customer's notification. If Customer chooses to take Service for a minimum term or minimum commitment and Customer cancels Service before the end of the Term or prior to the retirement of the minimum commitment or Service is terminated by Company for cause, actual termination of Service may not occur until thirty (30) days after receipt notice and Customer shall be subject to various early termination charges for the Agreement, or for any commitment shortfall, as set forth therein. If the term of the Agreement is month-to-month, the Agreement may be terminated by either party providing the other with written notice of termination at least thirty (30) days prior to the termination date.

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ISSUED: May 5, 2003

EFFECTIVE:

June 4, 2003

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Missouri Public Service Commission

LOCAL EXCHANGE SERVICES TARIFF P.S.C. MO. No. 4

RECD MAR 22 2001

First Revised Page 14 Cancels Original Page 14

- 2. Rules and Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.3 Terms and Conditions (Cont'd)
 - 2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Missouri without regard to the State's choice of laws provisions.
 - 2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
 - 2.1.3.6 Provision and Ownership of Telephone Numbers: The assignment of a telephone number to a Customer's telephone service will be made at the discretion of the Company. The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
 - 2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to Section 2.1.3.8 below.
 - 2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.
 - 2.1.3.9 Telephone Number Reservation Policy: In the event that Customer anticipates its need for Company services will increase, Company may, at Customer's request, reserve telephone numbers to meet Customer's expected growth. Company will reserve telephone numbers for a maximum forty-five (45)day period (the "Reservation Period"). Customer must place the reserved numbers in-service prior to termination of the Reservation Period. Otherwise, pursuant to federal regulations, the reserved numbers will return to Company's telephone number inventory at the termination of the Reservation Period. A renewal of the Reservation Period is not permitted. Company will make all attempts to reserve the specific telephone numbers identified by the Customer. Company reserves the right to substitute numbers when necessary in the conduct of its business or as required by a regulatory body or by law.

ISSUED:

March 22, 2001

EFFECTIVE:

April 22, 2001 Missouri Public Service Commission

Nancy Krabill, Director Regulatory and External Affairs XO Missouri, Inc. 2020 Westport Center Drive Maryland Heights, MO 63146

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- 2. Rules and Regulations (Cont'd)
 - 2.1 <u>Undertaking of the Company</u> (Cont'd)
 - 2.1.4 <u>Liability of the Company</u>: Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services and facilities furnished under this tariff
 - 2.1.4.1 The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption. The extension of such allowances for interruption shall be the sole remedy of the Customer, authorized user, or joint user and the sole liability of the Company.
 - 2.1.4.2 The Company shall not be liable or responsible for any special, consequential, exemplary or punitive damages or lost profits whether or not caused by the intentional acts or omissions or negligence of the Company's employees, agents or contractors.

Missouri Public Service Commission

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- 2. Rules and Regulations (Cont'd)
 - 2.1 <u>Undertaking of the Company</u> (Cont'd)
 - 2.1.4 Liability of the Company (Cont'd)
 - 2.1.4.3 The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
 - 2.1.4.4 The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers' facilities or equipment used for or with the services the Company offers.
 - 2.1.4.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.
 - 2.1.4.6 The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company nor shall the Company be liable for the performance of said vendor or vendor's equipment.

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ISSUED: February 13, 2001

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March 15, 2001

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Missouri Inc. LOCAL EXCHANGE SERVICES TARIFF P.S.C. MO. No. 4

Original Page 17

- 2. Rules and Regulations (Cont'd)
 - 2.1 <u>Undertaking of the Company</u> (Cont'd)
 - 2.1.4 Liability of the Company (Cont'd)
 - 2.1.4.7 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.
 - 2.1.4.8 The Company is not liable for any defacement of, or damage to, the premises of a Customer (or authorized or joint user) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, when such defacement or damage is not the result of negligence or willful misconduct on the part of the agents or employees of the Company.
 - 2.1.4.9 The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.
 - 2.1.4.10 The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.

Missouri Public Service Commission

FILED MAR 15 2001

ISSUED: February 13, 2001

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March 15, 2001

Missouri Inc. LOCAL EXCHANGE SERVICES TARIFF P.S.C. MO. No. 4

REC'D FEB 13 2001

Original Page 18

- 2. Rules and Regulations (Cont'd)
 - 2.1 <u>Undertaking of the Company</u> (Cont'd)
 - 2.1.4 <u>Liability of the Company</u> (Cont'd)
 - 2.1.5. The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment which the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with XO Service.
 - 2.1.4.12 The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1."
 - 2.1.4.13 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
 - 2.1.4.14 Notwithstanding the Customer's obligations as set forth in Section 2.3 below, the Company shall be indemnified, defended and held harmless by the Customer (including payment of all litigation costs, reasonable attorney's fees, court costs, settlement payments, and any damages awarded or resulting from such claim), or by others authorized by it to use the service, against any claim, loss or damage arising from Customer's use of services furnished under this tariff, including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others, claims relating to the Customer's resale or attempted resale of the service offered by the company; and all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.

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- 2. Rules and Regulations (Cont'd)
 - 2.1 <u>Undertaking of the Company</u> (Cont'd)
 - 2.1.5 Notification of Service-Affecting Activities: The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.
 - 2.1.6 Provision of Equipment and Facilities
 - 2.1.6.1 Where construction is required, the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
 - 2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

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Missouri Inc. LOCAL EXCHANGE SERVICES TARIFF P.S.C. MO. No. 4

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- 2. Rules and Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.6 Provision of Equipment and Facilities (Cont'd)
 - 2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
 - 2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
 - 2.1.6.4.1 the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - 2.1.6.4.2 the reception of signals by Customer-provided equipment; or
 - 2.1.6.4.3 network control signaling where such signaling is performed by Customer-provided network control signaling equipment.
 - 2.1.7 Non-routine Installation/Maintenance: At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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First Revised Page 21 Cancels Original Page 21

- 2. Rules and Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.8 Ownership of Facilities:

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.1.9 Telecommunications Service Priority:

The Telecommunications Service Priority System is the regulatory, administrative and operational system authorizing and providing for priority treatment, to provide and restore National Security Emergency Preparedness Telecommunications service. Under the rules of the Telecommunications Service Priority System, the Company is authorized and required to provide and restore services with Telecommunications Service Priority assignments before services without such assignments. The provision and restoration of Telecommunications Service Priority System services shall be in compliance with Part 64, Appendix A, of the Federal Communications Commission's Rules and Regulations, the guidelines set forth in the Telecommunications Service Priority for National Security Emergency Preparedness Service User Manual and Service Vendor Handbook.

- 2.2 Prohibited Uses
 - 2.2.1 The service the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
 - 2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
 - 2.2.3 No service or network element provided by the Company may be used by a telephone solicitor (**Telemarketer**) to block or otherwise interfere with, on a per line basis, the display of the telephone solicitor's name and telephone number on a residential subscriber's caller ID equipment.

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ISSUED: March 22, 2001

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- 2. Rules and Regulations (Cont'd)
 - 2.3 Obligations of the Customer
 - 2.3,1 General: The Customer shall be responsible for:
 - 2.3.1.1 the payment of all applicable charges, either non-recurring, recurring, ICB, or other charges, pursuant to this tariff;
 - 2.3.1.2 reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
 - 2.3.1.3 providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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- 2. Rules and Regulations (Cont'd)
 - 2.3 Obligations of the Customer (Cont'd)
 - 2.3.1 General (Cont'd)
 - 2.3.1.4 obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.3. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
 - 2.3.1.5 providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

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- 2. Rules and Regulations (Cont'd)
 - 2.3 Obligations of the Customer (Cont'd)
 - 2.3.1 General (Cont'd)
 - 2.3.1.6 complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.4 above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
 - 2.3.1.7 not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.
 - 2.3.2 <u>Claims</u>: With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:
 - 2.3.2.1 any loss, destruction or damage to property of the Company or any third party, or the death of, or injury to, persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or

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- 2. Rules and Regulations (Cont'd)
 - 2.3 Obligations of the Customer (Cont'd)
 - 2.3.2 Claims (Cont'd)
 - 2.3.2.2 any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a name not contemplated by the agreement between the Customer and the Company.

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LOCAL EXCHANGE SERVICES TARIFRECO FEB 13 2001 P.S.C. MO. No. 4

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- 2. Rules and Regulations (Cont'd)
 - 2.4 Customer Equipment and Channels
 - 2.4.1 <u>General</u>: A Customer may transmit or receive information or signals via the facilities of the Company.
 - 2.4.2 Station Equipment:
 - 2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

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- 2. Rules and Regulations (Cont'd)
 - 2.4 <u>Customer Equipment and Channels</u> (Cont'd)
 - 2.4.2 Station Equipment (Cont'd)
 - 2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.
 - 2.4.3 Interconnection of Facilities
 - 2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.
 - 2.4.3.2 Local Service may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
 - 2.4.3.3 Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff.

Missouri Public Service Commission

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ISSUED: February 13, 2001

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- 2. Rules and Regulations (Cont'd)
 - 2.4 <u>Customer Equipment and Channels</u> (Cont'd)
 - 2.4.4 Inspections
 - 2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.
 - 2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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Missouri Public Service Commission

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First Revised Page 29 Cancels Original Page 29

- 2. Rules and Regulations (Cont'd)
 - 2.5 Payment Arrangements
 - 2.5.1 Payment for Service:

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the **Customer**.

2.5.1.1 <u>Taxes</u>: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, surcharges for E-911 services or other surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Services, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g, county and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

Missouri Public Service Commission

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- 2. Rules and Regulations (Cont'd)
 - 2.5 Payment Arrangements (Cont'd)
 - 2.5.1 Payment for Service (Cont'd)
 - 2.5.1.2 A surcharge is imposed on all charges for service originating at addresses in states, counties, and municipalities which levy, or assert a claim of right to levy, a gross receipt or franchise tax on the Company's operations in any such state, county or municipality, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that jurisdiction. This surcharge is based on the particular state's, county's, or municipality's receipts tax or franchise fee and other jurisdiction's taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that jurisdiction and/or payment of interstate access charges in that jurisdiction. The surcharge will be shown as a separate line item on the Customer's monthly invoice.
 - 2.5.1.3 If Customer delays Service activation or fails to cooperate with XO Missouri to achieve Service activation such that the Service Commencement Date has not occurred within thirty (30) days of the estimated Service date set forth on the front of the tariffed services order and agreement, then Customer agrees that XO Missouri may begin billing Customer for the Services on the 31st day after the estimated Service date.

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- 2. Rules and Regulations (Cont'd)
 - 2.5 Payment Arrangements (Cont'd)
 - 2.5.2 Billing and Collection of Charges:
 - Bills will be rendered monthly to Customer.
 - 2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt.
 - 2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month in which service is provided. Usage charges will be billed in arrears.
 - 2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
 - 2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due. A late payment fee of 1.5% per month may be applied.
 - 2.5.2.5 Checks with insufficient funds or non-existing accounts will be assessed a penalty fee of \$25.00. (I)
 - 2.5.2.6 The Company currently does not provide billing of monthly recurring charges by third party service providers (authorized casual calling excepted) on its local exchange billing. Concurrent with the offering of such third party billing service, the Company shall offer third party bill blocking service as required by the Commission.

ISSUED: October 31, 2001

EFFECTIVE:

December 1, 2001

Missouri Public

Nancy Krabill, Director Regulatory and External Affairs
XO Missouri, Inc.
2020 Westport Center Drive
Maryland Heights, MO 63146

FILED DEC 01 2001

Missouri Inc.
LOCAL EXCHANGE SERVICES TARIFF
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2. Rules and Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

- 2.5.3 <u>Disputed Bills</u>: The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Missouri Public Service Commission in accordance with the Commission's rules of procedure.
 - 2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.
 - 2.5.3.2 The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments:

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge (s) and two months' charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill and subsequent bills as applicable. An Advance Payment may be required in addition to a deposit

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FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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Missouri Inc. LOCAL EXCHANGE SERVICES TARIFF P.S.C. MO. No. 4

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- 2. Rules and Regulations (Cont'd)
 - 2.5 Payment Arrangements (Cont'd)

2.5.5.1.2

- 2.5.5 Deposits
 - 2.5.5.1 Applicants for service who are classified as not credit worthy based on a credit report, or existing Customers, who fail to pay their invoice on time for two consecutive months, may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the rules of the Missouri Public Service Commission. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
 - 2.5.5.1.1 two month's charges for a service or facility which has a minimum payment period of one month; or
 - the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

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FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

REC'D FEB 13 2001

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LOCAL EXCHANGE SERVICES TARIFF
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- 2. Rules and Regulations (Cont'd)
 - 2.5 Payment Arrangements (Cont'd)
 - 2.5.5 Deposits (Cont'd)
 - 2.5.5.2 A deposit may be required in addition to an advance payment.
 - 2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, and accrued interest will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
 - 2.5.5.4 Deposits held will accrue interest at a rate of 9% per annum.
 - 2.5.6 <u>Discontinuance of Service</u>
 - 2.5.6.1 Upon nonpayment of any amounts owing to the Company, the Company may, by giving five days' written notice to the Customer, discontinue or suspend service without incurring any liability.
 - 2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
 - 2.5.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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First Revised Page 35 Cancels Original Page 35

- 2. Rules and Regulations (Cont'd)
 - 2.5 Payment Arrangements (Cont'd)
 - 2.5.6 <u>Discontinuance of Service</u> (Cont'd)
 - 2.5.6.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the Customer, immediately discontinue or suspend service without incurring any liability.
 - 2.5.6.5 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.
 - 2.5.6.6 The Company may discontinue the furnishings of any and/or all service(s) to a Customer, without incurring any liability:
 - 2.5.6.6.1 Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.6.6.1 (a-f) if:
 - (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or

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FILED APR 22 2001

ISSUED: March 22, 2001

EFFECTIVE:

April 22, 2001

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- 2. Rules and Regulations (Cont'd)
 - 2.5 Payment Arrangements (Cont'd)
 - 2.5.6 <u>Discontinuance of Service</u> (Cont'd)

2.5.6.6.1 (Cont'd)

- (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
- (3) The Customer has been given ten (10) days written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or
- (d) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - (d.1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this by this tariff; or

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FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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- 2. Rules and Regulations (Cont'd)
- 2.5 Payment Arrangements (Cont'd)
 - 2.5.6 <u>Discontinuance of Service</u> (Cont'd)

2.5.6.6.1 (Cont'd)

- (d.2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
- (d.3) Any other fraudulent means or devices; or
- (e) Use of service in such a manner as to interfere with the service of other users; or
- (f) Use of service for unlawful purposes.

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FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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Missouri Inc. LOCAL EXCHANGE SERVICES TARIFF P.S.C. MO. No. 4

REC'D MAR 22 2001

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- 2. Rules and Regulations (Cont'd)
 - 2.5 Payment Arrangements (Cont'd)
 - 2.5.6 <u>Discontinuance of Service</u> (Cont'd)

2.5.6.6.2	Upon ten (10) days written notice to the Customer, after
	failure of the Customer to comply with a request made by
	the Company for security for the payment of service in
	accordance with Section 2.5.5; or

- 2.5.6.6.3 Ten (10) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that (10) day period;
- 2.5.6.6.4 Upon five (5) days written notice, excluding Sundays and Federally recognized holidays, for non-payment of a bill for service. If the Customer pays a bill, after such written notice with an insufficient funds check, service will be discontinued immediately without further notice to the Customer.
- 2.5.6.6.5 At least 24 hours preceding a discontinuance the Company shall make reasonable efforts to contact the customer to advise of the proposed discontinuance and what steps must be taken to avoid it.
- 2.5.6.7 The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.
- 2.5.6.8 Upon the Company's discontinuance of service to the Customer under Section 2.5.6.1 or 2.5.6.2, all applicable charges, including but not limited to termination charges, reasonable attorneys' fees, or any other fees incurred by the Company in the collection of any amount due under this tariff for services rendered or facilities provided, shall become due. Any attorneys' or other collection fees incurred by the Company after discontinuance of service shall become due immediately upon invoice of such fees to the customer. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff
 Missouri Public

FILED APR 22 2001

Service Commission

ISSUED: March 22, 2001

EFFECTIVE:

April 22, 2001

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XO Missouri, Inc.
2020 Westport Center Drive
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Missouri Public Service Commission

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- 2. Rules and Regulations (Cont'd)
 - 2.6 Allowances for Interruptions of Service
 - 2.6.1 <u>Credit for Interruptions</u>:

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

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FILED APR 22 2001

ISSUED:

March 22, 2001

EFFECTIVE:

April 22, 2001

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- 2. Rules and Regulations (Cont'd)
 - 2.6 Allowances for Interruptions of Service (Cont'd)
 - 2.6.1 <u>Credit for Interruptions</u>: (Cont'd)

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

- 2.6.2 <u>Limitations on Allowances</u>: No credit allowance will be made for:
 - 2.6.2.1 interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
 - 2.6.2.2 interruptions due to the negligence of any person other than the Company including but not limited to, the Customer or other common carriers connected to the Company's facilities;
 - 2.6.2.3 interruptions due to the failure or malfunction of non-Company equipment;
 - 2.6.2.4 interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

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FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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REC'D FEB 13 2001

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- 2. Rules and Regulations (Cont'd)
 - 2.6 Allowances for Interruptions of Service (Cont'd)
 - 2.6.2 <u>Limitations on Allowances</u> (Cont'd)
 - 2.6.2.5 interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
 - 2.6.2.6 interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
 - 2.6.2.7 interruption of service due to circumstances or causes beyond the control of the Company.
 - 2.6.3 <u>Use of Alternative Service Provided by the Company</u>: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.
 - 2.7 Cancellation of Service
 - 2.7.1. Cancellation of Application for Service
 - 2.7.1.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

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FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001



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- 2. Rules and Regulations (Cont'd)
 - 2.7 Cancellation of Service (Cont'd)
 - 2.7.1. Cancellation of Application for Service (Cont'd)
 - 2.7.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
 - 2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.
 - 2.7.2 Cancellation of Service by the Customer:

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to the Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonable incurred in connection with

- 2.7.2.1 all Non-Recurring Charges reasonably expended by the Company to establish service to the Customer, plus
- 2.7.2.2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer, plus
- 2.7.2.3 all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term;
- 2.7.2.4 in the alternative, the Customer will be responsible for paying any and all termination liabilities contained in a Service Order entered into by the Customer and the Company.

Missouri Public Service Commission

FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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2. Rules and Regulations (Cont'd)

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order and address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

Missouri Public Service Commission

FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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2. Rules and Regulations (Cont'd)

2.9 <u>Notices and Communications</u> (Cont'd)

- 2.9.3 All notices or other communications required to be given pursuant to this tariff must be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.10 <u>Jurisdictional Nature of Traffic</u>

- 2.10.1 Customer agrees, represents and warrants that all traffic being delivered by Customer to Company for local termination, and all traffic that Company delivers to Customer that has originated in the same local calling area in which Customer's NXX is assigned and/or in which such traffic is terminated to Customer, is local traffic or is legally entitled to be treated as local traffic under all applicable federal, state and local laws, administrative and regulatory requirements and any other authorities having jurisdiction.
- 2.10.2 Customer further agrees to indemnify, defend and hold harmless Company and its parent company, affiliates, employees, directors, officers, and agents from and against all claims, demands, actions, causes of actions, damages, liabilities, losses, and expenses (including reasonable attorney's fees) incurred in connection with: Customer's breach or failure of any representation or warranty; Customer's traffic being processed through the Company switch/node; or the effect of any regulatory or legal modifications/change of law.
- 2.10.3 If Customer defaults in fulfilling any material obligation of the Service Order Agreement, any Amendments or this Tariff, Company shall have the right to terminate the Agreement and the Customer shall pay Company, in addition to any other amounts then owing under the Agreement, a cancellation charge equal to the monthly recurring charge times the number of months remaining in the contract. These charges are intended to establish liquidated damages in the event of early termination and are not intended as a penalty.

Missouri Public Service Commission

FILED APR 22 2001

ISSUED: March 22, 2001

EFFECTIVE:

April 22, 2001

Second Revised Page 45 Cancels First Revised Page 45

2. Rules and Regulations (Cont'd)

Missouri Public Service Commission

2.11 Courtesy Credits

REC'D JUN 14 2001

From time to time, the Company may grant credits against usage or recurring charges per Customer account, per monthly billing period, whenever the Company determines, in a nondiscriminatory manner, that such a credit is warranted due to consideration or disputes involving the delivery of past service to the Customer or account receiving the credit.

2.12 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable effort basis at the request of the Customer. Special construction is that construction undertaken:

- (a) where facilities are not presently available, and there is no other requirement for the facilities so constructed:
- (b) of a type other than that which the Company would normally utilize in the furnishing of its services:
- (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) in a quantity greater than that which the Company would normally construct;
- (e) on an expedited basis;
- (f) on a temporary basis until permanent facilities are available;
- (g) involving abnormal costs; or
- (h) in advance of its normal construction.

2.13 Waiver of Charges

In addition to any other discount or promotion, any Customer who has received competitive offers for installation and/or non -recurring charges waiver f for installation of identical services in the same time frame, may, upon appropriate showing of such competitive offer to Company sales management, be eligible for similar waiver of installation and/or other non-recurring charges waivers, authorization of such waiver to be subject to the reasonable discretion of Company.

Missouri Public Service Commission

FILED JUL 14 2001

ISSUED: June 14, 2001

EFFECTIVE:

July 14, 2001

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2. Rules and Regulations (Cont'd)

REC'D NOV 13 2001

2.14 Caller ID

Service Commission

(This language in conformance with Section 3.37 of Missouri PSC Tariff requirements)

This feature enables the Customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls. When Caller ID is activated on a Customer's line, the CPN of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Per line blocking for blocking of CPN will be available upon request, at no charge, ONLY to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Applicant:

- (a) Private, nonprofit, tax exempt, domestic violence intervention agencies
- (b) Federal, state, and local law enforcement agencies

The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the Customer by dialing an access code immediately prior to placing a call. Line blocking Customer can unblock their CPN information on a per call basis, at no charge, by dialing an access code (*82 on their touch tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A Customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification Customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID Customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID Customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any Customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

ISSUED:

November 13, 2001

EFFECTIVE:

December 13, 2001

Missouri Public

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FILED DEC 13 2001

Service Commission

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2. Rules and Regulations (Cont'd)

REC'D NOV 13 2001

2.14 Caller ID (Cont'd)

Service Commission

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

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Missouri Public

FILED DEC 13 2001

Service Commission

ISSUED: Nov

November 13, 2001

EFFECTIVE:

December 13, 2001

Nancy Krabill, Director Regulatory and External Affairs XO Missouri, Inc. 2020 Westport Center Drive Maryland Heights, MO 63146



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2. Rules and Regulations (Cont'd)

2.15 Service Order Charge

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Company will assess a Service Order Charge of \$25.00 for each of the following Customer initiated requests made after 30 days from the installation of Service:

- Telephone number change (charge assessed per number)
- Account Change of Ownership
- Account change of Name
- Feature Requests (charge assessed per Feature):
 - when adding a feature that does not have a non-recurring charge
 - when adding a Standard Feature to existing Centrex service

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ISSUED: September 12, 2003

EFFECTIVE:

October 12, 2003

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Service Areas 3.

REC'D AUG 0 8 2001

3.1 Local Calling Areas

Service Commission

3.1.1 XO Missouri provides local exchange and basic local exchange service in the following exchanges currently served by Southwestern Bell Telephone Company in St. Louis. The geographic area in which service is to be offered follows the exchange boundaries. XO Missouri concurs in Southwestern Bell's local calling scopes that apply in the specified exchanges:

3.1.1.1 St. Louis

St. Louis Principal Zone - St. Louis

Metropolitan Calling Area 1 (MCA-1)

Ferguson

Ladue

Mehlville

Overland

Sappington

Webster Groves

Metropolitan Calling Area 2 (MCA-2)

Bridgeton

Creve Coeur

Florissant

Kirkwood

Metropolitan Calling Area 3 (MCA-3)

Chesterfield

Fenton

Manchester

St. Charles

ValleyPark

Metropolitan Calling Area 4 (MCA-4)

Harvester

Missouri Public

FILED SEP 0 8 2001

Service Commission

ISSUED:

August 8, 2001

EFFECTIVE:

September 8, 2001

Nancy Krabill, Director Regulatory and External Affairs XO Missouri, Inc. 2020 Westport Center Drive Maryland Heights, MO 63146

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3.	Servic	e Areas		REC'D AUG 0 8 2001
	3.1	Local C	Calling Areas (Cont'd) S	ervice Commission
		3.1.2		Calling Area (MCA) Service
			3.1.2.1 <u>Service Descri</u>	ption:
			3.1.2.1.1	Metropolitan Calling Area (MCA) Service is available in XO Missouri's exchanges in the St. Louis area identified in section 3.1.1.1.
			3.1.2.1.2	In selected exchanges, MCA service is an optional service which provides the subscriber with an optional local calling area which includes certain exchanges and certain customers in other exchanges as described below.
			3.1.2.1.3	In the St. Louis area, exchanges where Optional MCA service is provided by XO Missouri are classified as MCA-3 or MCA-4.
	3.1.2.2 Availability of Service		<u>Service</u>	
			3.1.2.2.1	The Southwestern Bell Telephone Company MCA-3 exchanges where XO Missouri provides Optional MCA Service are:
				Chesterfield Fenton Manchester St. Charles ValleyPark
			3.1.2.2.2	The Southwestern Bell Telephone Company MCA-4 exchange where XO Missouri provides Optional MCA Service is: Harvester
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FILED SEP 08 2001

Service Commission

ISSUED: August 8, 2001

EFFECTIVE:

September 8, 2001

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3. Service Areas

REC'D AUG 0 8 2001

3.1 Local Calling Areas (Cont'd)

3.1.3 Calling Scope

Service Commission

3.1.3.1 Exchanges

The total calling area for MCA in St. Louis is comprised of the following groups of zones and exchanges:

3.1.3.1.1

Southwestern Bell's St. Louis Metropolitan Exchange, including the Principal Zone, and MCA-1 and MCA2 as further described below;

MCA-1 Ferguson Ladue Mehlville Overland Riverview Sappington MCA-2 Bridgeton Creve Coeur Florissant Kirkwood

Oakville Spanish Lake

Webster Groves

3.1.3.1.2 MCA-3 includes the following:

Southwestern Bell's exchanges of:

Portage Des Sioux St. Charles

Chesterfield Manchester Valley Park Fenton Maxville Imperial

Orchard Farm Telephone Company's exchange of Orchard Farm.

Missouri Public

FILED SEP 08 2001

Service Commission

ISSUED: August 8, 2001

EFFECTIVE:

September 8, 2001



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3.	Service Areas			REC'D AUG 0 8 2001
	3.1	3.1.3	Calling Areas (Cont'd) Calling Scope	Service Commission
			3.1.3.1 Exchanges	
			3.1.3.1.3	MCA-4 includes the following:
				Southwestern Bell's exchange of Harvester Pond Eureka High Ridge Antonia Herculaneum/Pevely GTE Midwest Incorporated's (GTE d/b/a Verizon's exhanges of St. Peters O'Fallon Dardene
	3.1.3.1.4			MCA-5 includes the following:
				Southwestern Bell's exchanges of: Gray Summit Pacific Cedar Hill Ware Hillsboro Festus/Crystal City DeSoto
				GTE (d/b/a Verizon)'s exchanges of: Winfield Troy Old Monroe Moscow Mills Wentzville Foristell New Melle Defiance Augusta Winsouri Public FILED SEP 0 8 2001

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ISSUED: August 8, 2001

EFFECTIVE:

September 8, 2001

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3. Service Areas

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3.1 Local Calling Areas (Cont'd)

Service Commission

3.1.4 Optional MCA Calling Scopes

3.1.4.1 St. Louis MCA-3 Calling Scope

The calling scope for XO Missouri Optional MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchanges, all customers in MCA-3 exchanges, and MCA subscribers in MCA-4 and MCA-5 exchanges.

3.1.4.2 St. Louis MCA-4 Calling Scope

The calling scope for XO Missouri Optional MCA subscribers in MCA-4 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges and MCA subscribers in MCA-5 exchanges.

3.1.5 MCA Plus Extended Calling Scope

3.1.5.1 XO Missouri also provides MCA Plus, an extended calling scope that allows XO Missouri customers from any zone in the MCA to place calls to persons in MCA Principal and Tiers 1,2,3, 4 and 5, regardless of whether the called party subscribes to MCA or not. The price of this service is included in all local exchange services listed under Section 4.1 of this tariff.

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FILED SEP 08 2001

Service Commission

ISSUED:

August 8, 2001

EFFECTIVE:

September 8, 2001

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3. Service Areas

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3.1 Local Calling Areas (Cont'd)

Service Commission

3.1.6 Regulations

- 3.1.6.1 Unless otherwise specified in these regulations, MCA service is offered to all classes and grades of business customers located in an MCA exchange.
- 3.1.6.2 In situations where multiple access lines share the same working telephone number, if one such line subscribes to MCA service, then all lines must subscribe to MCA service.
- 3.1.6.3 In situations where a hunting arrangement between access lines is provided by the Company, no MCA line may be configured to hunt to a non-MCA line.

3.1.6.4 Rate Application

- 3.1.6.4.1 All rates applied herein include MCA, MCA Plus, and, where applicable, optional-MCA service at no additional fee.
- 3.1.6.4.2. Local Exchange service pricing, not including optional MCA service and/or MCA Plus, in MCA zones 3, 4, and 5 may be obtained at the same price as Optional MCA Service. Those prices are listed in Section 4.1 following.
- 3.1.6.4.3 End User Common Line (EUCL) Charges are included in pricing. See section 4.1 for details.

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FILED SEP 08 2001

Service Commission

ISSUED: August 8, 2001

EFFECTIVE:

September 8, 2001

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4. Service Offerings, Rates and Charges

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service

The following service descriptions and pricing applies to the Southwestern Bell Territory described in 3.0 above.

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Pricing for standalone Local Exchange Service (service that does not include optional MCA and/or MCA Plus) in MCA zones 3, 4, and 5 may be obtained at the same rates as Optional MCA Service. Those rates are found following in Section 4.1.

The following service descriptions and pricing applies to the Southwestern Bell Territory. The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

place or receive calls to any calling Station in the local calling area, as defined herein:

access enhanced 911 Emergency Service where available;

access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;

access Operator Services;

access Directory Assistance;

place or receive calls to 800 telephone numbers;

access Telecommunication Relay Service.

The Company's service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

ISSUED:

June 4, 2003

EFFECTIVE:

July 4, 2003



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- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.1 Basic Business Line Service:

*This service has been grandfathered. The new product can be found starting on Page 65.7 in Section 4.1.6.

Basic Business Line Service provides the Customer with a single, voice-grade communications channel. Each Business Line will include a telephone number and DTMF (Touch-Tone) signaling. Basic Business Line Service is available in the following offerings:

4.1.1.1 Basic Line Service:

Each Basic Line Service includes the following standard features at no additional charge:

Dial Tone
Touchtone
One Directory Listing
Presubscription
Access to 911 service
Operator Services
Directory Assistance
Calling number delivery blocking/per call
Place or receive calls to toll free numbers
900/976 Blocking
Unlimited local calling

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ISSUED: May 13, 2002

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- 4. Service Offerings, Rates and Charges(Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - Basic Business Line Service (Cont'd) 4.1.1

*This service has been grandfathered. The new product can be found starting on Page 65.7 in Section 4.1.6.

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4.1.1.4 Optional Features:

A Basic Business Line Customer may order, in addition to the standard features, the following optional features, at the rates specified in Section 4.1.1.5.

Call Forward Busy

Call Forward No Answer

Call Forward Variable

Call Hold

Call Park

Call Pickup

Call Transfer

Call Waiting

Call Waiting Cancel

Calling Name Delivery

Calling Number Delivery

Multi Ring 1

Multi Ring 2

Multi Ring 3

Speed Calling

Speed Dial - 8 numbers

Speed Dial - 30 numbers

Three Way Conference Calling

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ISSUED:

May 13, 2002

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- 4. Service Offerings, Rates and Charges(Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.1 Basic Business Line Service (Cont'd)

*This service has been grandfathered. The new product can be found starting on Page 65.7 in Section 4.1.6.

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4.1.1.4 Optional Features (Cont'd)

<u>NOTE</u>: Calling Name/Calling Number Delivery Blocking charge waived if the Customer has a Non-listed or a Non-published number.

4.1.1.5 Basic Business Line Rates and Charges:

Basic Business Line Customers will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 4.1.1.5.1 and 4.1.1.5.2, respectively.

4.1.1.5.1 Non-Recurring Charges

\$50.00
\$50.00
\$50.00
\$50.00
\$50.00
\$15.75*

*(Applies for line restoral after temporary interruption of service initiated by XO. If service is temporarily interrupted and payment is not received within 10 days following the interruption, XO reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

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ISSUED:

May 13, 2002

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- Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.1 Basic Business Line Service (Cont'd)

*This service has been grandfathered. The new product can be found starting on Page 65.7 in Section 4.1.6.

4.1.1.5 Basic Business Line Rates and Charges (Cont'd)

4.1.1.5.1 Non-Recurring Charges (Cont'd)

Optional Features:

Call Forward Busy	\$9.25
Call Forward No Answer	\$9.25
Call Forward Variable	\$9.25
Call Hold	\$9.25
Call Park	\$9.25
Call Pickup	\$9.25
Call Transfer	\$9.25
Call Waiting	\$9.25
Call Waiting Cancel	\$9.25
Calling Name Delivery	\$9.25
Calling Number Delivery	\$9.25
Multi Ring 1	\$17.00
Multi Ring 2	\$17.00
Multi Ring 3	\$17.00
Speed Calling	\$9.25
Speed Dial –8 numbers	\$9.25
Speed Dial - 30 numbers	\$9.25
Three Way Conference Calling	\$9.25

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ISSUED: May 13, 2002

EFFECTIVE:

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- 4. Service Offerings, Rates and Charges(Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.1 Basic Business Line (Cont'd)

*This service has been grandfathered. The new product can be found starting on Page 65.7 in Section 4.1.6.

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4.1.1.5 Basic Business Line Rates and Charges: (Cont'd)

4.1.1.5.2 Monthly Recurring Charges:

Basic Line

\$32.88

Measured Business Line

\$13.88

Plus Line

\$37.88

The following features are included with the Plus Line:

Three-Way Conference Calling

Call Forward Busy

Call Forward No Answer

Call Waiting

Call Transfer

Calling Number Delivery

Hunting

Message Waiting

Name/Number Blocking

Speed Calling 8 numbers

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- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.1 Basic Business Line (Cont'd)

*This service has been grandfathered. The new product can be found starting on Page 65.7 in Section 4.1.6.

4.1.1.5 Basic Business Line Rates and Charges: (Cont'd)

4.1.1.5.2 Monthly Recurring Charges (Cont'd)

Optional Features:

Call Forward Busy	\$0.75
Call Forward No Answer	\$0.75
Call Forward Remote Access	\$2.80
Call Forward Variable	\$3.80
Call Hold	\$3.80
Call Park	\$3.80
Call Pickup	\$3.80
Call Transfer	\$3.80
Call Waiting	\$7.00
Call Waiting Cancel	\$3.80
Calling Name Delivery	\$1.80
Calling Number Delivery	\$6.00
Multi Ring 1	\$4.25
Multi Ring 2	\$4.25
Multi Ring 3	\$4.25
Speed Calling	\$3.80
Speed Dial –8 numbers	\$3.80
Speed Dial – 30 numbers	\$4.25
Three Way Conference Calling	\$3.80

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- 4. Service Offerings, Rates and Charges(Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.1 Basic Business Line (Cont'd)

*This service has been grandfathered. The new product can be found starting on Page 65.7 in Section 4.1.6.

4.1.1.5 Basic Business Line Rates and Charges: (Cont'd)

4.1.1.5.3 <u>Usage</u> (applies to Measured Business Line only)

\$ 0.015 per MOU

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- 4. Service Offerings, Rates and Charges(Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.2 Centrex Business Line Service:

*This service has been grandfathered. The new product can be found starting on Page 65.12 in Section 4.1.7.

Centrex Business Lines Service provides the Customer with a single, voice-grade communications channel. Each circuit will include a telephone number. Customers will pay non-recurring and recurring charges for each Station that has Centrex functionality in addition to the non-recurring and recurring charges for each Centrex line that connects the Customer premises to the Company central office. Centrex Business Line Service includes the following standard features at no additional charge:

Automatic Callback Call Forward Busy Call Forward No Answer Call Forward Variable Call Hold Call Pickup Call Transfer Call Waiting Call Waiting - Cancel Calling Name Delivery Calling Number Delivery Message Waiting Multi Ring 1 Multi Ring 2 Multi Ring 3 Repeat Dialing Speed Dialing 8 Speed Dialing 30 Three Way Conference Calling

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FILED JUN 13 2002

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ISSUED: May 13, 2002

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- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.2 Centrex Business Line Service: (Cont'd)

*This service has been grandfathered. The new product can be found starting on Page 65.12 in Section 4.1.7.

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4.1.2.1 Optional Features:

A Centrex Business Line Customer may order features, in addition to the standard features, at the rates specified in Sections 4.1.1.5.1 and 4.1.1.5.2.

4.1.2.2 Centrex Business Line Rates & Charges

4.1.2.2.1 Non- Recurring Charges

Per Centrex Line	\$42.00
Per Centrex Station	\$20.00
Service Order Charges	\$50.00
Subsequent Account Changes	\$50.00
Line Restoral Charge	\$15.75*

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4. Service Offerings, Rates and Charges (Cont'd)

- 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.2 Centrex Business Line Service: (Cont'd)

*This service has been grandfathered. The new product can be found starting on Page 65.12 in Section 4.1.7.

4.1.2.2 Centrex Business Line Rates & Charges (Cont'd)

4.1.2.2.2 Red

Recurring Charges

Per Centrex Line Per Centrex Station \$32.88

\$ 9.88

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ISSUED: May 13, 2002

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4. Service Offerings, Rates and Charges

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont)

Effective March 19, 2001, for new service orders only, the Integrated Service Digital Network (ISDN) services listed herein shall be replaced with the services set forth in section 4.1.5.

4.1.3 Integrated Services Digital Network (ISDN):

ISDN supports the simultaneous use of voice and data over the same access line. XO ISDN is available as a Basic Rate Interface (BRI) service and a Primary Rate Interface (PRI). Customer Premise Equipment that is compatible with the ISDN interface is the responsibility of the Customer. ISDN BRI and PRI is subject to the availability of Company facilities.

4.1.3.1 Basic Rate Interface (BRI) Basic Line

BRI provides two 64 Kbps bearer B channels used for voice and data transmission, and one 16 Kbps D channel used for call set-up and release. The Customer's terminal equipment and interconnection through non-digital central offices may cause transmission speeds to be slower than the maximum achievable. The Basic Rate Interface (BRI) line includes the following features:

Dial Tone
One Directory Listing
Pre-subscription for InterLATA and intraLATA
Access to 911
Operator Services
Directory Assistance
Place/Receive Toll Free Number Calls
Local/Long Distance Calls
900/976 Blocking

- 4.1.3.2 Customers have the two service options when entering into a Service Order Agreement for ISDN BRI as outlined in Section 4.1.3.3 following.
- 4.1.3.3 Flat Rate Service Option allows Customers to pay a flat-rate monthly recurring charge for ISDN BRI.

Measured rates Service Option allows Customers to pay a monthly recurring charge for the Service in addition to a per minute usage charge.

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ISSUED: August 8, 2001

EFFECTIVE:

September 8, 2001

Nancy Krabill, Director Regulatory and External Affairs FILED SEP 08 2001

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4. Service Offerings, Rates and Charges (Cont'd)

- 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont)
 - 4.1.3 Integrated Services Digital Network (ISDN) (Cont'd)
 - 4.1.3.4 Basic Rate Interface (BRI) Rates and Charges:

4.1.3.4.1	Non-Recurring Charges		
	ISDN BRI Flat Rate Service	\$150.00	
	Service Order Charges	\$50.00	(D) (l)
	Subsequent Account Changes Line Restoral Charge	\$50.00 \$15.75*	(I) (R)

*(Applies for line restoral after temporary interruption of service initiated by XO. If service is temporarily interrupted and payment is not received within 10 days following the interruption, XO reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

4.1.3.4.2

Monthly Recurring Charges

Flat Rate Service

\$42.76

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4.1.3.4.3 <u>U</u>:

<u>Usage</u> (applies only to Measured Rate Service)

\$ 0.03 per MOU

4.1.3.5 Primary Rate Interface (PRI)

4.1.3.5.1

ISDN PRI

The ISDN Primary Rate Interface (PRI) is equivalent of a DS-1, that provides 23 B channels used for voice or data transmission (1.472 MBPS), and 1 signaling D channel (64 KBPS) used for call set-up and release. The features are listed in the Basic Rate ISDN in Section 4.1.3.1.

ISSUED:

October 31, 2001

EFFECTIVE:

December 1, 2001

Nancy Krabill, Director Regulatory and External Affairs Missouri Public XO Missouri, Inc.

2020 Westport Center Drive Maryland Heights, MO 63146

FILED DEC 01 2001

RFC'D MAY 13 2002

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- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.3 Integrated Services Digital Network (ISDN) (Cont'd)
 - 4.1.3.5 Primary Rate Interface (PRI) (Cont'd)
 - 4.1.3.5.2 ISDN PRI Release Link Trunking

Release Link Trunking is a service provided via PRI that allows more efficient link utilization by releasing redundant link resources not required for the final routing or termination of a call. Digital Trunk Service is required.

DID trunks are not required.

4.1.3.5.3

Rates and Charges

PRI Non-Recurring Charges

\$1500.00

PRI Recurring Charges

\$565.00

4.1.4 Local Trunk

> *This service has been grandfathered. The new product can be found starting on Page 65.17 in Section 4.1.8.

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Local Trunk(s) provide the Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange ("PBX") or Hybrid Key System. Local Trunk(s) can be provisioned as either analog or digital and will be provided in the following manner:

- 4.1.4.1 Analog PBX Trunk: Local Trunk-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.
- 4.1.4.2 Digital PBX Trunk: Digital PBX Trunk provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System. Digital PBX Trunk can be used to carry oneway outbound traffic, one-way inbound, two-way traffic, Direct Inward Dialing, or a combination thereof.

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ISSUED: May 13, 2002 EFFECTIVE:



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- 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.3 Local Trunk (Cont'd)

*This service has been grandfathered. The new product can be found starting on Page 65.17 in Section 4.1.8.

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- 4.1.4.3 Optional Local Trunk Configurations:
 - 4.1.4.3.1 [Reserved for Future Use]
 - 4.1.4.3.2 [Reserved for Future Use])
 - 4.1.4.3.3<u>Analog Direct Inward Dialing ("DID")Trunk</u>: Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will out pulse the dialed station number to the Customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be out pulsed must be specified by the Customer. Additional set-up charges and number charges apply for local trunks configured for DID service as specified in Section 4.1.4.5.
 - 4.1.4.3.4 <u>Digital Direct Inward Dialing ("DID") Trunk</u>: Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will out pulse the dialed station number to the Customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be out pulsed must be specified by the Customer. Additional set-up charges and number charges apply for local trunks configured for DID service as specified in Section 4.1.4.5. Digital DID Trunks must be used in conjunction with Digital Trunk Service.

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FILED JUN 13 2002

Service Commission

ISSUED: May 13, 2002

EFFECTIVE:

Missouri Inc.

REC'D MAY 13 2002

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- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.4 Local Trunk (Cont'd)

*This service has been grandfathered. The new product can be found starting on Page 65.17 in Section 4.1.8.

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4.1.4.4 Features:

4.1.4.4.1 The following features are available with standard local trunks at no additional charge:

Touch Tone
Pre-subscription
Directory Assistance
Access to 911
Operator Services
Calling Number Delivery Blocking/per call
Toll Restriction
900/976 Blocking

4.1.4.4.2The following optional features are available with appropriately configured local trunks at the rates specified in Section 4.1.4.5.

Calling Number Delivery
Direct Inward Dialed (DID) Numbers
Direct Outward Dialing (DOD)
DID/DOD

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FILED JUN 13 2002

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ISSUED: May 13, 2002

EFFECTIVE:



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- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.4 Local Trunk (Cont'd)

*This service has been grandfathered. The new product can be found starting on Page 65.17 in Section 4.1.8.

4.1.4.5 <u>Local Trunk-Rates and Charges</u>: A Local Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in this Section.

4.1.4.5.1 Monthly Recurring Charges:

Analog Trunk - DID \$58.88 Digital Trunk - DID \$8.88 Digital Combo Trunk \$8.88

Digital Trunk Loop \$270.00

4.1.4.5.2 Optional Features:

DID Numbers (per block of 20) \$5.00

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FILED JUN 13 2002

Service Commission

ISSUED: May 13, 2002

EFFECTIVE:



REC'D AUG 0 8 2001

Service Commission First Revised Page 64.1 Cancels Original Page 64.1

4. Service Offerings, Rates and Charges (Cont'd)

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Missouri Public

FILED SEP 08 2001

Service Commission

ISSUED:

August 8, 2001

EFFECTIVE:



REC'D AUG 08 2001

First Revised Page 64.2 Cancels Original Page 64.2

4. Service Offerings, Rates and Charges (Cont'd)

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Missouri Public

FILED SEP 08 2001

Service Commission

ISSUED: Au

August 8, 2001

EFFECTIVE:



REC'D AUG 08 2001

Service Commission

First Revised Page 64.3 Cancels Original Page 64.3

4. Service Offerings, Rates and Charges (Cont'd)

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Material previously appearing on this page has been moved to page 65.3.

Missouri Public

FILED SEP 08 2001

Service Commission

ISSUED:

August 8, 2001

EFFECTIVE:



REC'D AUG 08 2001

Service Commission

First Revised Page 64.4 Cancels Original Page 64.4

4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

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Material previously appearing on this page has been moved to page 65.4.

Missouri Public

FILED SEP 08 2001

Service Commission

ISSUED:

August 8, 2001

EFFECTIVE:



REC'D AUG 08 2001

Service Commission

First Revised Page 64.5 Cancels Original Page 64.5

4. Service Offerings, Rates and Charges (Cont'd)

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Material previously appearing on this page has been moved to page 65.5.

Missouri Public

FILED SEP 08 2001

Service Commission

ISSUED:

August 8, 2001

EFFECTIVE:

September 8, 2001 First Revised Page 65

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REC'D AUG 08 2001

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First Revised Page 64.6 Cancels Original Page 64.6

4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

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Material previously appearing on this page has been moved to page 65.6.

Missouri Public

FILED SEP 08 2001

Service Commission

ISSUED:

August 8, 2001

EFFECTIVE:



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Third Revised Page 65 Cancels Second Revised Page 65

- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont)
 - 4.1.4 Local Trunk (Cont'd)

*This service has been grandfathered. The new product can be found starting on Page 65.17 in Section 4.1.8.

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4.1.4.5 Local Trunk- Rates and Charges (Cont'd)

4.1.4.5.2 Non-Recurring Charges

Analog Trunk - DID \$50.00 Digital Trunk - DID \$50.00 Digital Combo Trunk \$50.00

Service Order Charges \$50.00 Subsequent Account Changes \$50.00 Line Restoral Charge \$15.75*

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FILED JUN 13 2002

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ISSUED: May 13, 2002

EFFECTIVE:



REC'D AUG 08 2001

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4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont)

Effective March 19, 2001, for new service orders only, the Integrated Services Digital Network (ISDN) services listed in 4.1.3 above, shall be replaced with the service set forth herein.

4.1.5 <u>Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description</u>

Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) is furnished for the digital transmission of information at 64Kbps between the Company's serving wire center and ISDN-compatible terminal equipment located at the customer's premises or other service point. The service consists of a minimum of 23 B (bearer channels) and 1 D (data channel) to provide the Customer with the capabilities of simultaneous access transmission and switching of voice and data services over channelized transport. In addition, ISDN PRI provides the customer with service capabilities and features described in this tariff.

- 4.1.5.1 Conditions: This service is offered subject to the following conditions:
 - (1) PRI is only available from a serving central office (CO) equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
 - (2) ISDN compatible terminal equipment is required for operation. It is customer's responsibility to power and obtain such equipment.
 - (3) PRI service does not preclude customer from originating or receiving circuit-switched voice calls from inside or outside either their serving CO or their Local Exchange Area. Where facilities are available, customers will be able to originate and receive circuitswitched data calls outside of their serving CO.
 - (4) PRI service does not provide for the transmission of packet data.
 - (5) Local and long distance usage is not included in the Monthly Recurring Charge (MRC) or Non-recurring Charge (NRC) and is billed at the applicable tariffed rates.
 - (6) All PRI Service must have at least one 23 B, plus 1 D PRI arrangement for signaling and control functions. A 23 B plus Back-up D PRI arrangement is required whenever more than 47 B Channels are controlled by a single D channel.

Material on this page has been moved from page 64.1.

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ISSUED: August 8, 2001

EFFECTIVE: Ser

September 8, 2001

FILED SEP 08 2001

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4. Service Offerings, Rates and Charges (Cont'd)

4.1

Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont)

4.1.5 <u>Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)</u>

4.1.5.1 Conditions: (Cont'd)

- (7) Each PRI is equipped with one telephone number. For Direct Inward Dial (DID) service, additional telephone numbers may be ordered in blocks of 20 pursuant to the rates set forth in section 3.1.3.3.4.2
- (8) Clear Channel is available when all Carrier Equipment and customer equipment signaling is set to B8ZS. (See Service Components for definition.)
- 4.1.5.2 <u>Service Components</u>: The following Service Components are included in the MRC when ordering ISDN PRI:
 - (1) Primary Rate Access Line: Provides a four-wire access loop from the customer premise to the serving CO. The transmission via this loop supports Clear Channel Capability.
 - (2) Primary Rate Interface: Provides the multiplexing to support up to 23 B Channels at 64 Kbps and 1 D Channel for signaling at 64 Kbps. With Non-Facilities Associated Signaling, the primary rate interface can provide up to 24 B Channels at 64 Kbps.
 - (3) <u>Primary Rate Channels</u>: Provides unlimited usage of the channel that will transport voice or data up to 64 Kbps over any B Channel.
 - (a) Voice Calls may be completed to both ISDN and non-ISDN lines.
 - (b) Data Transmission on the B Channels will be circuitswitched at 64 Kbps within the switch and between compatible CO's. ISDN interconnection to non-ISDN equipped CO's may be potentially subjected to analog transmission or sub-rated to 56Kbps.
 - (c) B Channels can be allocated for specific services, such as DID, Direct Outward Dialing (DOD), Two-Way Trunk, Dedicated Inbound and Outbound Long Distance, or customer can optionally configure channels to access multiple services on a per-call basis.

Material on this page has been moved from page 64.2.

Missouri Public^(M)

ISSUED: August 8, 2001

EFFECTIVE:

September 8, 2001

FILED SEP 08 2001

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- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont)
 - 4.1.5 <u>Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)</u>
 - 4.1.5.3 <u>Primary Rate Channel Configurations</u>: Customers may order any one of the following three service configurations when ordering ISDN. However, the first PRI Access Line purchased must be the Standard Channel Configuration. A customer requiring additional ISDN PRI Access Lines may choose the 24 B channels with Non Facilities Associated Signaling or 23B with a Backup D Channel configuration.
 - Standard Channel Configuration: Provides 23 B Channels at 64 Kbps and 1 primary D Channel at 64 Kbps. The B channels carry digitized customer traffic, voice and/or data. The primary D Channel is out of band signaling used to control and route all B Channel traffic on a single ISDN PRI service arrangement.
 - Full Channel Configuration: Provides additional 24 B Channels at 64 Kbps. Only available in conjunction with a Standard channel configuration.
 - 3. <u>Backup Channel Configuration</u>: Provides additional 23 B Channels at 64 Kbps and 1 Backup D Channel at 64 Kbps. The Backup D Channel controls and routes all the B channel traffic of a single ISDN PRI service arrangement should the primary D Channel go out of service. This option is only available in conjunction with a Standard service configuration.

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ISSUED:

August 8, 2001

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- Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont)
 - 4.1.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)

4.1.5.4 Standard Service Features:

The following Standard Service Features are included in the MRC when ordering any one of the Primary Rate Channel Configurations, unless otherwise stated. Additional features and services are available to customer at the applicable rates found in this tariff.

- (1) <u>Call-by-Call Service:</u> Provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to:
 - Access multiple services on a per-call basis. Separate facilities are not needed for individual services such as DID, DOD, dedicated inbound and outbound long distance, and dial tone lines.
 - Access the circuit-switched voice and data services to share B channels and arrange them as a single trunk group. Allows incoming and outgoing circuit-switched voice and data calls to utilize B channels on a call by call basis.
 - Allow Customer to subscribe to more services than channels. The CPE signals the local CO to which type of service to access for each call; inbound/outbound trunk or dedicated long distance service.
- (2) <u>Calling Line Identification Delivery (CLID)</u>: Customer receives the originating telephone number provided the information is forwarded by caller's Local Exchange and/or Long Distance Carrier. Incoming call identification is provided via the D channel associated with the incoming calls on a B channel to a PBX.
- (3) <u>Calling Line Identification Delivery Blocking:</u> Customer's telephone number(s) will not be forwarded to the called party.
- (4) <u>Clear Channel Capability:</u> Clear Channel is only available where technically feasible. The B Channels on ISDN PRI are clear. All signaling and control functions are handled by the D Channel allowing 64Kbps on each channel to be used for customer information.

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ISSUED: August 8, 2001

EFFECTIVE:

September 8, 2001

FILED SEP 08 2001

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4. Service Offerings, Rates and Charges (Cont'd)

- 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont)
 - 4.1.5 <u>Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description</u> (Cont'd)
 - 4.1.5.4 Standard Service Features: (Cont'd)
 - (5) Non-Facility Control Signaling (NFAS): Provides capability for a single D Channel to provide signaling and control for one or more ISDN PRI line, up to a maximum of five. Following the 23B+D Channel, the 24th Channel on the subsequent ISDN PRI line is made available for customer use. When purchasing more than three ISDN PRI lines, a backup D Channel is recommended.
 - (6) D Channel Backup: Provides backup for the primary D channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D channel if service to the primary D channel is interrupted.
 - (7) <u>Digital Voice Transmission:</u> All voice calls are transmitted using digital signaling.
 - (8) <u>Direct Inward Dial (DID) Signaling:</u> Permits incoming dialed calls from the exchange network to reach a specific number served by the CPE without the assistance of an attendant. Provides call identification based on digits sent to the CPE by the CO.
 - (9) PBX Station ID Capability: Permits the station users number (calling party) to be transmitted over the ISDN PRI D channel from DID equipped CPE PBX's that use ISDN PRI. Number is provided by the originating station and must have an associated DID telephone number working in the CO.
 - (10) Network Ring Again: Permits a calling station encountering a busy to notify the CO switch to signal the calling station when the called station becomes idle. The calling station then notifies the switch to complete the call. Enables the customer to complete calls to a busy station without continuous redialing. Certain equipment restrictions may apply.
 - (11) Message Waiting Indication: Allows Utility network to pass Message Waiting Indication information between multiple entities within a PRI network serving arrangement. Requires suitably equipped ISDN switching and terminal equipment.

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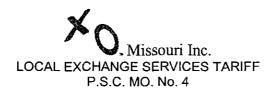
EFFECTIVE: September 8, 2001

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4. Service Offerings, Rates and Charges (Cont'd)

- 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont)
 - 4.1.5 <u>Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)</u>

4.1.5.4.a Optional Service Features

(N)

- (a) <u>2B Channel Transfer:</u> 2B Channel Transfer allows for the transfer of calls, the B channels are released immediately after a call is transferred, freeing up the B channels for additional call traffic. In a traditional PBX trunk environment, the two channels would be tied up for the duration of the call.
- (b) <u>Calling Name Delivery:</u> Delivers the name along with the number from the TCAP network database of the calling party. A private or unavailable indication will appear when the name is not available to the called customer.

4.1.5.4.a.1	Rates	
** **	<u>NRC</u>	
	2B Channel Transfer per PRI Span Calling Name Delivery per PRI Span	\$100.00 \$100.00
	MRC	
	2B Channel Transfer per PRI span	\$ 75.00

Calling Name Delivery

per PRI Span

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ISSUED: May 5, 2003

EFFECTIVE:

June 4, 2003

\$ 75.00



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- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont)
 - 4.1.5 <u>Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)</u>
 - 4.1.5.5 Application of Rates:

Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a 1, 2, or 3 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

	<u>MRC</u>	NRC	
1 Year Term	\$769.40	\$1,500	(R)
2 Year Term 3 Year Term	\$729.40 \$689.40	\$1,500 \$1,500	(R)
	4 000		(- 1)
ISDN PRI Change Charge		\$50.00	

ISSUED: October 31, 2001

EFFECTIVE:

December 1, 2001

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4. Service Offerings, Rates and Charges (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.6 Basic Business Line

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Basic Business Lines provide basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Basic Business Line Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified in Section 4.1.6.3.1 of this Tariff as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.6.1 Basic Business Lines include the following standard attributes at no cost

Touchtone
One White Pages Directory Listing
One Yellow Pages Directory Listing
911 Access
Caller ID Blocking- Per Call

Blocking Restrictions- Basic Business Lines come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking		
Option B	Block 976-like, 500, 976, 900 area codes		
Option C	Block 976-like, 500, 976, 900, 01, 011 codes		
Option D	Block 976-like, 500, 976, 900, 01, 011, DA		
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International		
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International, IntraLATA		
Option G	Block 976-like, 500, 976, 900, 0+		
Option H	Block 976-like, 500, 976, 900, 0		
Option J	Block all		

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FILED JUN 13 2002

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ISSUED: May 13, 2002

EFFECTIVE:

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- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.6 Basic Business Line (Cont'd)

(N)

4.1.6.2 Basic Business Line Optional Features

Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in Section 4.1.6.3 of this Tariff.

Call Forward Busy

Call Forward Don't Answer

Call Forward Doesn't Answer Ring Select

Call Forward Variable

Call Waiting with Cancel Call Waiting

Call Forwarding of Call Waiting Calls

Call Transfer

Speed Calling 8

Speed Calling 30

Three Way Calling

Caller ID Number Only

Caller ID Name & Number

Caller ID Per Line Blocking

Distinctive Ringing/ Call Waiting

Automatic Line (Hotline)

Hunting

Remote Access to Call Forwarding

Simultaneous Ring

Anonymous Call Rejection

Automatic Call Back

Selective Call Forwarding

Selective Call Acceptance

Selective Call Rejection

Automatic Recall

Message Waiting Indication- Audible

Message Waiting Indication- Visual

4.1.6.2.1 Optional Feature Packages

Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is fisted in c

Section 4.1.6.3 of this Tariff.

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ISSUED:

May 13, 2002

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- 4. <u>Service Offerings, Rates and Charges</u> (Cont'd)
 - 4.1 <u>Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)</u>
 - 4.1.6 <u>Basic Business Line</u> (Cont'd)

(N)

4.1.6.2 <u>Basic Business Line Optional Features</u> (Cont'd)

4.1.6.2.1

Optional Feature Packages (Cont'd)

Packages	Features Included
1 Feature Package	Three Way Calling and Call Forward Variable
2 Feature Package	Three Way Calling, Call Forward Variable, and Call Transfer
3 Feature Package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer
4 Feature Package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number
5 Feature Package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection
Automatic Call Back
Distinctive Ringing/Call Waiting
Selective Call Forwarding
Selective Call Acceptance
Selective Call Rejection
Automatic Recall
MWI- Visual

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ISSUED: Ma

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4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.6 Basic Business Line (Cont'd)

4.1.6.3 Basic Business Line Rates and Charges

Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

<u>NRC</u>	MRC
\$44.00	\$30.41
\$44.00	\$29.76
\$44.00	\$29.10
	\$ 2.00
	\$ 3.00
\$13.00	\$ 3.00
	\$ 3.00
\$13.00	\$ 5.00
\$13.00	\$ 3.00
\$13.00	\$ 5.00
\$13.00	\$ 7.00
\$13.00	\$ 7.00
	\$ 7.00
\$ 0.00	\$ 0.00
	\$ 1.00
	\$ 3.00
•	\$ 0.00
	\$ 2.00
	\$ 5.00
	\$ 0.00
\$ 8.00	\$ 2.00
	\$ 2.00
	\$ 2.00
\$13.00	\$ 2.00
	\$44.00 \$44.00 \$44.00 \$13.00 \$13.00 \$13.00 \$13.00 \$13.00 \$13.00 \$13.00

ISSUED: July 3, 2003 EFFECTIVE: August 2, 2003

August 28, 2003

XO Missouri, Inc. 2020 Westport Center Drive Maryland Heights, MO 63146

Nancy Krabill, Director Regulatory and External Affairs



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4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.6 Basic Business Line (Cont'd)

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4.1.6.3 Basic Business Line Rates and Charges (Cont'd)

	<u>NRC</u>	<u>MRC</u>
Features		
Selective Call Forwarding	\$13.00	\$ 2.00
Selective Call Rejection	\$13.00	\$ 2.00
Speed Calling - 30 Numbers	\$13.00	\$ 2.00
Speed Calling – 8 Numbers	\$13.00	\$ 2.00
Three Way Calling w/		
Consultation Hold	\$13.00	\$ 2.00
Touchtone	\$ 0.00	\$ 0.00
Proposed Feature Packages		
Feature Package 1	\$26.00	\$ 6.65
Feature Package 2	\$39.00	\$10.80
Feature Package 3	\$52.00	\$11.05
Feature Package 4	\$65.00	\$16.00
Feature Package 5	\$78.00	\$16.50
· ·		
Service Order Charges	\$50.00	
Subsequent Account Changes	\$50.00	
Line Restoral Charge	\$15.75*	
	•	

^{*(}Applies for line restoral after temporary interruption of service initiated by XO. If service is temporarily interrupted and payment is not received within 10 days following the interruption, XO reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

4.1.6.3.1 <u>Usage</u> (applies to Measured Business Line only)

\$ 0.015 per MOU

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ISSUED:

May 13, 2002

EFFECTIVE:

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4. Service Offerings, Rates and Charges (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.7 Centrex Service

(N)

Centrex is a business telephone system that is offered from the local Company central office. Centrex is a service that delivers a set of PBX-like features to individual desks with all lines linked in the Central Office to provide internal communications as well as access to the Public Switched Telephone Network (PSTN). Centrex Customers will be charged a Non-Recurring Charge, a Monthly Recurring Charge and Usage charges as specified in Section 4.1.7.2 of this Tariff, as well as all applicable Federal, State and Local Taxes and Surcharges.

Centrex includes the following standard attributes at no cost:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing 911 Access

Caller ID Blocking- Per Call

Blocking Restrictions- Centrex service comes standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking		
Option B	Block 976-like, 500, 976, 900 area codes		
Option C	Block 976-like, 500, 976, 900, 01, 011 codes		
Option D	Block 976-like, 500, 976, 900, 01, 011, DA		
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International		
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International, IntraLATA		
Option G	Block 976-like, 500, 976, 900, 0+		
Option H	Block 976-like, 500, 976, 900, 0		
Option J	Block all		

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FILED JUN 13 2002

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ISSUED:

May 13, 2002

EFFECTIVE:

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- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.7 Centrex Service(Cont'd)

(N)

4.1.7.1 Centrex Product Features

The list below indicates which features will be included in the Centrex offering and whether they will be Standard or Optional features. Customer can select Standard Features at no additional cost over and above the Centrex line Monthly Recurring Charge and Non-Recurring Charges. Additional Monthly Recurring Charges and Non-Recurring Charges incurred for all Optional features are listed in Section 4.1.7.2 of this Tariff.

Standard Centrex Features		
Touchtone		
Blocking Restrictions- Centrex comes standard with all 976/976-like, 500 and 900 area codes blocked. Additional Blocking options are available upon request.		
White Pages and Yellow Pages Directory Listing		
911 Access		
Caller ID Blocking - Per Call		
Itemized Usage Billing by Extension		
Station to Station Dialing		
Multiple Appearance of Directory Number- (MADN)		
Executive Busy Override		
Executive Busy Override Exempt		
Call Forward Busy		
Call Forward Don't Answer		
Call Forward- Variable		
Call Forwarding of Call Waiting Calls		
Call Hold		
Call Waiting Display of Caller ID		
Call Pickup		
Call Transfer		
Call Waiting with Cancel Call Waiting		
Caller ID- Number Only Missouri Public		
Caller ID per Line Blocking		

FILED JUN 13 2002

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ISSUED: May 13, 2002

EFFECTIVE: June 13, 2002



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	4.1	Local Exc	hange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd	i)
		4.1.7 <u>Q</u>	Centrex Service(Cont'd)	(
		4	.1.7.1 Centrex Product Features (Cont'd)	
			Conference Calling - Meet Me	
			Direct Inward/Direct Outward Dialing	
			Directed Call Pickup	
			Hunting	
			Intercept	
			Ring Again	
			Speed Calling 8	
			Speed Calling 30	
			Three Way Calling	
			Touch-Tone	

Optional Analog Features

Caller ID Name and Number

Remote Access to Call Forwarding
Simultaneous Ring (SimRing)

Digital Facility Interface (IXC T-1 Access)

Automatic Route Selection-Basic (ARS- Basic)

Electronic Business Set Standard Features

Assume Dial "9"

Automatic Line

Auto Answer Back
Automatic Line
Fast Transfer
Group Intercom

Privacy Release

Primary Directory Number

Electronic Set Interface per PDN

Call Park

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ISSUED: May 13, 2002

EFFECTIVE:

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Electronic Business Set Optional Features



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4. Service Offerings, Rates and Charges (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.7 <u>Centrex Service</u>(Cont'd)

4.1.7.1 Centrex Product Features (Cont'd)

Due to the scheduling of Network Turn Up and testing of Electronic Business Set features in all Company Switches, features listed below may not be available at time of Service Activation.

Auto Answer Back	Privacy Release	
Fast Transfer	Electronic Set Interface per PDN	
Group Intercom		

4.1.7.2 Centrex Rates and Charges

Centrex Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	<u>NRC</u>	<u>MRC</u>	
1 Year Term 10-24 Centrex Lines	\$24.00	\$30.41	
24-72 Centrex Lines	\$24.00	\$30.41	
73-96 Centrex Lines	\$24.00	\$30.41	
96 + Centrex Lines	ICB	ICB	
2 Year Term			(N)
10-24 Centrex Lines	\$24.00	\$29.76	ì
24-72 Centrex Lines	\$24.00	\$29.76	
73-96 Centrex Lines	\$24.00	\$29.76	
96 + Centrex Lines	ICB	ICB	
3 Year Term			
10-24 Centrex Lines	\$24.00	\$29.10	
24-72 Centrex Lines	\$24.00	\$29.10	
73-96 Centrex Lines	\$24.00	\$29.10	- 1
96 + Centrex Lines	ICB	ICB	(N)

ISSUED: July 3, 2003 EFFECTIVE: August 2, 2003

Filed MO PSC

Missouri Inc. LOCAL EXCHANGE SERVICES TARIFF P.S.C. MO. No. 4

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4. Service Offerings, Rates and Charges (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.7 Centrex Service(Cont'd)

(N)

4.1.7.2 Centrex Rates and Charges (Cont'd)

Opti	ional	F <u>e</u> a	<u>tures</u>

	NRC	<u>MRC</u>
Primary Appearance of Software No.	\$ 4.00	\$ 1.00
Secondary Appearance of Software No.	\$ 4.00	\$ 0.00
Single Appearance of a Directory No.	\$10.00	\$ 1.00
Add-On Module Interface, per module	\$13.00	\$ 0.00
Direct Station Selection /Busy Lamp Field	\$85.00	\$ 8.00
Assume Dial "9"	\$ 4.00	\$ 3.00
Call Park	\$ 4.00	\$ 1.00
Caller ID Name and Number	\$ 0.00	\$ 3.00
Centrex Management Service	\$1,130.00	\$ 0.00
Automatic Line (Hot Line)	\$26.00	\$ 4.00
Remote Access to Call Forwarding	\$ 0.00	\$ 5.00
Station Message Detail Recording (SMDR-P)	\$510.00	\$ 0.00
Simultaneous Ring (SimRing)	\$ 0.00	\$ 3.00
Digital Interface Facility (IXC T-1 Access)	\$1,275.00	\$255.00
ARS-Basic (NPA Screening Only)	\$213.00	\$ 6.00
Electronic Set Interface per PDN	\$ 5.00	\$ 1.00
Service Order Charges	\$50.00	
Subsequent Account Changes	\$50.00	
Line Restoral Charge	\$15.75*	

^{*(}Applies for line restoral after temporary interruption of service initiated by XO. If service is temporarily interrupted and payment is not received within 10 days following the interruption, XO reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

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FILED JUN 13 2002

Service Commission

ISSUED: N

May 13, 2002

EFFECTIVE:



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4. Service Offerings, Rates and Charges (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.8 Business Trunks

Business Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic. The trunk connection can be either analog or digital depending on the customer's requirements.

Analog trunk service is offered via standalone Private Branch Exchange (PBX) or Direct Inward Dial (DID) Trunks, while digital connections are provided through Digital Switched T-1 Service.

Direct Inward Dial Trunks can be customized to support customers call traffic requirements:

In-Only Trunks: A One-Way trunk that only allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Out Only Trunks: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the XO switching equipment.

Two-Way Trunks: A Trunk that allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

In-Only with DID Trunk: A One-Way trunk equipped with Direct Inward Dialing Service that allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

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Direct Inward Dialing (DID) Service: a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

ISSUED:

April 8, 2004

EFFECTIVE:

May 8, 2004





First Revised Page 65.18 Cancels Original Page 65.18

4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.8 Business Trunks (Cont'd)

Fractional T1 Trunks

Basic T1 Facility - A T1 facility that is equipped with In-Only, Out-Only, or Two-Way trunks.

Advanced T1 Facility - A T1 facility that is equipped with In-Only with DID or Two-Way with DID trunks.

4.1.8.1 PBX Analog Trunks

The PBX Analog Trunk provides a two-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability where available. Call traffic in static Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID), Direct Outward Dialing (DOD), or a combination of DID/DOD.

4.1.8.1.1 PBX Analog Trunk Rates and Charges:

PBX Analog Trunk Customers will be charged applicable Non-Recurring Charges (NRC'S), Monthly recurring Charges (MRC's) and Usage Charges, as specified below. Usage Charges are listed in Section 4.1.6.3.1 of this Tariff. Additional Federal, State and Local taxes and Surcharges may also apply.

	NRC	MRC	
In Only (Basic)			
1 Year	\$44.00	\$36.13	
2 Year	\$44.00	\$33.65	(N)
3 Year	\$44.00	\$33.65	(N)
Out Only (Basic)			
1 Year	\$44.00	\$36.13	
2 Year	\$44.00	\$33.65	(N)
3 Year	\$44.00	\$33.65	(N)
Two-Way (Basic)			
1 Year	\$44.00	\$36.13	
2 Year	\$44.00	\$33.65	(N)
3 Year	\$44.00	\$33.65	(N)

ISSUED: July 3, 2003 EFFECTIVE:

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August 2, 2003

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4. Service Offerings, Rates and Charges (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.8 Business Trunks (Cont'd)

4.1.8.1 PBX Analog Trunks (Cont'd)

4.1.8.1.1 PBX Analog Trunk Rates and Charges: (Cont'd)

	<u>NRC</u>	<u>MRC</u>	
In Only w/ DID			
1 Year	\$117.00		\$60.52
2 Year	\$117.00		\$59.23
3 Year	\$117.00		\$57.93

(D) | (D)

DID Numbers - 20 \$140.00 \$4.00 DID Numbers - 100 \$174.00 \$20.00

4.1.8.2 Digital Switched T-1

Digital Switched T-1 service provides an intraexchange digital connection between the customers PBX (Private Branch Exchange) or Hybrid Key system and XO's Central office.

Each Digital Switched T-1 carries 24 channels over a standard digital transmission facility. The channels are used to carry circuit switched voice and data call traffic at channel signal rates of up to 64 Kbps per channel with a total of 1.544 Mbps dedicated bandwidth for each Digital Switched T-1 service. Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID) or Direct Outward Dialing. Digital Switched T-1 Service and/or its Features are provided subject to the availability and Service Capabilities of the Central Office Facilities. Customer must provide his or her own DTI (Digital Interface) Card. If Customer wishes to provision analog PBX trunk services, Customer must provide compatible digital to analog conversion equipment. All Channel Service Units (CSU's) are the responsibility of the Customer. Digital Switched T-1 service is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers, in the provision of service to their customers.

ISSUED: April 8, 2004

EFFECTIVE:

May 8, 2004





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4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.8 Business Trunks (Cont'd)

4.1.8.2 <u>Digital Switched T-1</u> (Cont'd)

Digital Switched T-1 service is provisioned as either a:

- Full Digital Switched T-1 with a Digital Switched Facility (Access Line) per T-1 and 24 channels or,
- Fractional Switched T-1 with a Digital Switched Facility (Access Line) per T-1 and individual channels (minimum of 10 channels)

4.1.8.2.1 <u>Digital Switched T-1 Rates and Charges</u>:

Digital Switched T-1 Customers will be charged applicable Non-Recurring Charges (NRC'S), Monthly Recurring Charges (MRC's) and Usage Charges, as specified below. Usage Charges are listed in Section 4.1.6.3.1 of this Tariff. Additional Federal, State and Local Taxes and Surcharges may also apply.

	NRC	MRC	
Full Digital T1 Trunks	<u></u> _		
In Only (Basic)			
1 Year	\$459.00	\$623.00	
2 Year	\$383.00	\$595.00	(N)
3 Year	\$255.00	\$568.00	(N)
Out Only (Basic)			
1 Year	\$459.00	\$623.00	
2 Year	\$383.00	\$595.00	(N)
3 Year	\$255.00	\$568.00	(N)
Two-Way (Basic)			
1 Year	\$459.00	\$623.00	
2 Year	\$383.00	\$595.00	(N)
3 Year	\$255.00	\$568.00	(N)

ISSUED: July 3, 2003 EFFECTIVE: August 2, 2003

August 28, 2003

Filed MO PSC



First Revised Page 65.21 Cancels Original Page 65.21

4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

- 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.8 Business Trunks (Cont'd)
 - 4.1.8.2 Digital Switched T-1 (Cont'd)
 - 4.1.8.2.1 <u>Digital Switched T-1 Rates and Charges</u>: (Cont'd)

Full Digital T1 Trunks In Only w/ DID	<u>NRC</u>	MRC	
1 Year	\$459.00	\$623.00	
2 Year	\$383.00	\$595.00	(N)
3 Year	\$255.00	\$568.00	(N)
Two-Way w/ DID			
1 Year	\$459.00	\$623.00	
2 Year	\$383.00	\$595.00	(N)
3 Year	\$255.00	\$568.00	(N)
Fractional Digital T1 Trunks	-ai-a		
Digital Transmission Facility, Ba	<u>isic</u> \$459.00	¢207.00	
1 Year		\$297.00 \$282.00	/NI)
2 Year	\$383.00		(N)
3 Year	\$255.00	\$267.00	(N)
Per Channel Rate, Basic			
In Only	# 0.00	040.07	
1 Year	\$ 0.00	\$13.67	/A IX
2 Year	\$ 0.00	\$12.98	(N)
3 Year	\$ 0.00	\$12.30	(N)
Out Only			
1 Year	\$ 0.00	\$13.67	
2 Year	\$ 0.00	\$12.98	(N)
3 Year	\$ 0.00	\$12.30	(N)
Two-Way			
1 Year	\$ 0.00	\$13.67	
2 Year	\$ 0.00	\$12.98	(N)
3 Year	\$ 0.00	\$12.30	(N)
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ISSUED: July 3, 2003

EFFECTIVE:

August 2, 2003

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4. Service Offerings, Rates and Charges (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.8 Business Trunks (Cont'd)

4.1.8.2 Digital Switched T-1 (Cont'd)

4.1.8.2.1 <u>Digital Switched T-1 Rates and Charges</u>: (Cont'd)

Fractional Digital T1 Trunks	<u>NRC</u>	MRC
Digital Transmission Facility, Ac	<u>lvanced</u>	
1 Year 2 Year 3 Year	\$459.00 \$383.00 \$255.00	\$297.00 \$282.00 \$267.00
Per Channel Rate, Advanced In Only w/ DID		
1 Year 2 Year 3 Year	\$ 0.00 \$ 0.00 \$ 0.00	\$13.67 \$12.98 \$12.30
Two-Way w/ DID	Ψ 0.00	Ψ12.50
1 Year	\$ 0.00	\$13.67
2 Year 3 Year	\$ 0.00 \$ 0.00	\$12.98 \$12.30
DID Numbers – 20 DID Numbers – 100	\$140.00 \$174.00	\$ 4.00 \$20.00
Change Charge Trunk Group Configuration Channel Reconfiguration T1	\$50.00 \$50.00	
Optional Feature Calling Number Delivery per Trunk Group	\$25.00	\$25.00
Service Order Charges Subsequent Account Changes Line Restoral Charge	\$50.00 \$50.00 \$15.75	

ISSUED: July 3, 2003

EFFECTIVE: August 2, 2003

August 28, 2003

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REC'D MAY 13 2002

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- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.8 Business Trunks (Cont'd)

(N)

4.1.8.3 PBX Analog Trunk & Digital Switched T-1 Standard features:

Each PBX Analog Trunk & Digital Switched T-1 includes the following features at no additional charge.

Hunting:

Ascending Trunk Selection: Ascending Trunk Selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the first trunk of the trunk group, ascending to the last trunk of the Trunk Group. (example: hunting from the 1st trunk through last trunk on Trunk Group)

Descending Trunk Selection: Descending trunk selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the last trunk of the trunk group, descending to the first trunk of the Trunk Group. (example: hunting from last trunk of Trunk Group toward the 1st trunk of the Trunk Group).

Least Idle Trunk Selection ("LIDL"): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Most Idle Trunk Selection ("MIDL"): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Alternative Call Routing

Allows the customer to route calls to any service within the switch to handle calls in case of a disaster or for call overflow purposes. Typically a customer will route calls from one Trunk Group to another Trunk Group. Calls overflow to the Alternate Call Route when they encounter a busy condition. There are three types of busy conditions:

Overflow Call Processing – all trunks in the trunk group are busy.

System Busy – This busy condition is caused by network system problems, such as T1 Carrier being down or SS7 related problems.

Manual Busy – This condition is caused by the trunk group being manually taken down, typically to do maintenance on the customer side in the PBX or on the telecom side in the network switch.

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ISSUED: May 13, 2002

EFFECTIVE:

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FILED JUN 13 2002

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REC'D MAY 13 2002

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- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.8 Business Trunks (Cont'd)

(N)

4.1.8.3 PBX Analog Trunk & Digital Switched T-1 Standard features (Cont'd)

Additional Features:
E911
One (1) Directory Listing
Touch-tone Capability

4.1.8.4 PBX Analog Trunk & Digital Switched T-1 Optional Features:

Calling Number Delivery Sends the calling number to the customer.

Directory Assistance and Operator Services are available for an additional per call charge as outlined in Sections 4.2 and 4.3 of this Tariff.

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FILED JUN 13 2002

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ISSUED: May 13, 2002

EFFECTIVE:

REC'D JUL 2 4 2002

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- Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.9 IntraLATA Network Access

(N)

4.1.9.1 Description of Service

Company IntraLATA Network Access is an IntraLATA service that provides a dedicated transmission path between a customer designated premises and a Company Point of Presence. Where IntraLATA Network Access is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps). IntraLATA Network Access is used to provide access services in conjunction with IntraLATA Private Line, DIA and Dedicated Long Distance.

The facilities to the customer-designated premises may be entirely On-Net or Off-Net Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Network Access is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

4.1.9.2 Rates and Charges

Rates and charges for IntraLATA Network Access service are defined herein and are based on the location(s) of the customer designated premise(s) in relation to Company's network. Specifically, Customers will be charged according to whether the customer designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely over Company facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

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ISSUED: July 24, 2002

EFFECTIVE:

August 24 2002 AUG 2 4 2002

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- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.9 IntraLATA Network Access (Cont'd)

(N)

- 4.1.9.3 <u>Rate Elements</u>: Two rate elements apply to IntraLATA Network Access: Channel Termination and Network Access Mileage.
 - 1) Channel Termination

The Channel Termination rate element provides for the dedicated transmission path between a customer designated premise and Company's Point of Presence. One Channel Termination charge applies per each customer point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

2) Network Access Mileage

The Network Access Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the customer designated premise and the Company's Point of Presence. The Network Access Mileage rate element is made up of two monthly recurring charges: a flat rate per circuit ("Fixed") and a flat per-mile rate ("Variable").

The Network Access Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile. If both locations of Customer's designated premises are within the same central office, Network Access Mileage charges will not apply.

4.1.9.4 Rate Application

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

Locations of Customer Designated Premises	Applicable Rate Elements
On-Net	One Channel Termination charge per Customer designated point of termination;
Off-Net	One Channel Termination charge per Customer designated point of termination; plus applicable Network Access Mileage Charges

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Missouri Public

ISSUED:

July 24, 2002

EFFECTIVE: August 24, 2002



REC'D JUL 2 4 2002

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- Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - IntraLATA Network Access (Cont'd) 4.1.9

4.1.9.4 Rate Application (Cont'd)

On-Net- DS	:1				
		Channel Ter	mination	Network Acce	ess Mileage Charge
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$144.00	\$500.00	NA	NA
Off-Net-DS	1	<u> </u>	<u> </u>		
		Channel Ter	mination	Network Acc	ess Mileage Charge
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$180.00	\$500.00	\$60.00	\$15.70

On-Net- DS	33				
		Channel Ter	rmination	Network Acce	ss Mileage Charge
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$1,560.00	\$605.00	NA	NA
Off-Net-DS	i3			<u> </u>	
	T	Channel Tel	rmination	Network Acce	ss Mileage Charge
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$1,950.00	\$605.00	\$990.00	\$115.50
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ISSUED:

July 24, 2002

EFFECTIVE:

August 24 2002 FILED AUG 2 4 2002



REC'D JUL 2 4 2002

Service Commission

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4. Service Offerings, Rates and Charges (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.10 IntraLATA Private Line

(N)

4.1.10.1Description of Service

Company IntraLATA Private Line is an IntraLATA service, which is used in conjunction with IntraLATA Network Access. IntraLATA Private Line Service provides a dedicated transmission path that originates or terminates at a Company Point of Presence (POP). Where IntraLATA Private Line is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Private Line is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

4.1.10.2 Rates and Charges

Rates and charges for IntraLATA Private Line service is defined herein and is based on the locations of the customer designated premises in relation to the Company's network. Specifically, Customers will be charged according to whether the customer-designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely by Company over its own facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

4.1.10.3 <u>Rate Elements:</u> The rate element that applies to IntraLATA Private Line is Longhaul Mileage.

The Longhaul Mileage rate element provides for the dedicated transmission facilities path between the Company POPs associated with the two customer designated premises. The Longhaul Mileage rate element is made up of one variable charge: a flat, per-mile rate.

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ISSUED:

July 24, 2002

EFFECTIVE:

August 24 2002



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4. Service Offerings, Rates and Charges (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.10 IntraLATA Private Line (Cont'd)

(N)

4.1.10.3 Rate Elements (Cont'd)

The Longhaul Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile.

Longhaul Mileage charges do not apply for a circuit between two on-net locations in the same LATA that are less 5 miles or less apart.

4.1.10.4 Rate Application:

DS 1	1 year
Installation: NRC	\$500.00
Longhaul Mileage:	
MRC Per mile	\$15.70
DS 3	
Installation: NRC	\$605.00
Longhaul Mileage:	
MRC Per mile	\$115.50

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Missouri Public

ISSUED:

July 24, 2002

EFFECTIVE:

August 24, 2002

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4. Service Offerings, Rates and Charges (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.11 Virtual Foreign Exchange Service

(N)

Virtual Foreign Exchange Service is exchange service furnished from an exchange other than the one which normally serves the area in which the customer is located. Virtual Foreign Exchange Service is available when both the foreign rate center and the rate center in which the customer is located are served by a single switch and are supported by the same 911 selective router.

Virtual Foreign Exchange Service may be provided as Inbound Only, Outbound Only or Two-Way service. Virtual Foreign Exchange Service is available on the following services: Business Lines, Centrex Lines, Analog Trunks, Full Switched T1, Fractional Switched T1, ISDN-PRI and ISDN-BRI. See Section 4.1 of this Tariff for full product descriptions.

The local calling area that applies to Virtual Foreign Exchange Service is the same as that which regularly applies to other Company-provided local exchange access service bearing the same NPA-NXX designation.

4.1.11.1 Restrictions

Mixing of Virtual Foreign Exchange Service lines and non-Virtual Foreign Exchange Service lines within a service arrangement such as Hunting, PBX and ISDN Trunk Groups is allowed only when non-Virtual Foreign Exchange Service lines/trunks hunt to Virtual Foreign Exchange Service lines/trunks.

Customer must subscribe to Virtual Foreign Exchange Service for a minimum contract period of one year. Virtual Foreign Exchange Service is and it is co-terminus with the service to which it is terminated.

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ISSUED: September 12, 2003

EFFECTIVE:



4. Service Offerings, Rates and Charges (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.11 <u>Virtual Foreign Exchange Service</u> (Cont'd)

(N)

4.1.11.2 <u>Rates</u>

The pricing listed below is in addition to the local access service rates which regularly apply for exchange access service bearing the foreign exchange NPA-NXX. In addition, Customer will receive one foreign exchange directory listing at no charge.

Access Type	MRC	NRC
Virtual Foreign Exchange Business Line	\$20.00	\$25.00
Virtual Foreign Exchange Centrex Line	\$20.00	\$25.00
Virtual Foreign Exchange ISDN-BRI	\$20.00	\$25.00
Virtual Foreign Exchange Trunk		
(per DS0 channel)	\$20.00	\$25.00
Virtual Foreign Exchange Full Switched T1	\$500.00	\$200.00
Virtual Foreign Exchange ISDN-PRI	\$500.00	\$200.00

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ISSUED: September 12, 2003 EFFECTIVE: October 12, 2003



- 4. <u>Service Offerings, Rates and Charges</u> (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.12 National Local Service

(N)

National Local Service is available to Customers in areas where Company provides service by resale or so-called "UNE Platform" arrangements. In order to qualify for National Local Service, Customers must sign a minimum 2-year contract and order two or more lines. National Local Service is only available where facilities exist and operating conditions permit.

4.1.12.1 Basic Business Lines

Company will provide Basic Business Lines as described in Section 4.1 of the tariff. Basic Business Line Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

(a) Basic Business Lines include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
911 Access
One Yellow Pages Directory Listing
Blocking Restrictions

(b) Basic Business Line Optional Features: Basic Business Line Customers may order the following Optional Features listed below at the Rates specified below.

Call Forward Busy
Call Forward No Answer
Hunting
Call Forward Variable
Call Waiting with Cancel Call Waiting
Speed Calling 8
Three Way Calling
Caller ID Number Only
Caller ID Name & Number
Voicemail

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ISSUED: September 12, 2003

EFFECTIVE:



- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.12 National Local Service (Cont'd)

(N)

4.1.12.1 <u>Basic Business Lines</u> (Cont'd)

(c) Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term. Pricing for alternate term lengths will be offered on an individual case basis.

(1)	Monthly	Recurring	Charges

Basic Local Line	Line Charge \$36.00
0.11.15.1	
Optional Features:	
Call Forward Busy	\$ 3.00
Call Forward No Answer	\$ 3.00
Call Forward Variable	\$ 6.45
Call Waiting with Cancel Call Waiting	\$ 8.00
Speed Calling 8	\$ 3.95
Three Way Calling	\$ 4.60
Caller ID Number Only	\$ 9.10
Caller ID Name & Number	\$ 9.10
Voicemail	\$ 7.95
(2) Non-Recurring Charges	
Installation Charge (Per Line)	
First Line	\$51.84
Additional Line(s)	\$51.84
Features	\$15.65

4.1.12.2 Private Branch Exchange (PBX) Trunks

(a) Service Description:

PBX Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic.

(N)

ISSUED: September 12, 2003

EFFECTIVE:



4. Service Offerings, Rates and Charges (Cont'd)

4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)

4.1.12 National Local Service (Cont'd)

(N)

4.1.12.2 Private Branch Exchange (PBX) Trunks (Cont'd)

<u>Two-Way Trunks</u>: A Trunk which allows traffic to be transmitted from either the customer's PBX or the Company switching equipment.

<u>One-Way, out only:</u> A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the Company switching equipment.

One-Way, in only: A One-Way Trunk that only allows traffic from the Company switching equipment to be transmitted to the customer's PBX.

<u>Direct Inward Dialing (DID) Service</u>: A special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

(b) Rates and Charges

PBX Trunk Customers will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, where applicable. Additional Federal, State, and Local taxes and Surcharges may also apply. Rates below are based on a two year term. Rates for alternate term lengths may be provided on an individual case basis.

	<u>MRC</u>	<u>NRC</u>
PBX Trunks		
Two-Way	\$ 44.50	\$ 51.84
One-Way, out only	\$ 44.50	\$ 51.84
One-Way, in only	\$ 44.50	\$ 51.84
Optional Features		
DID Termination	\$ 50.00	\$138.00
Hunting	\$ 0.00	\$ 5.50
DID Numbers		
Per Blocks of 20	\$ 10.00	\$175.00
Per Blocks of 100	\$ 25.00	\$165.00

N)

ISSUED: September 12, 2003

EFFECTIVE:



- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.1 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service (Cont'd)
 - 4.1.12 National Local Service (Cont'd)

(N)

4.1.12.3 <u>Early Termination Charge</u>

Customers who subscribe to National Local Service shall also incur a per line charge of fifty Dollars (\$50.00) per line/trunk that is terminated prior to the end of the Customer's service term commitment.

(N)

ISSUED: April 8, 2004 EFFECTIVE: May 8, 2004





Fourth Revised Page 66 Cancels Third Revised Page 66

4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

4.2 <u>Directory Assistance</u>:

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the Customer's local calling area. Customers can reach a Directory Assistance Operator by dialing 411 or 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

4.2.1

Local Directory Assistance	Each Number	\$1.25
Long Distance Directory Assistance	Each Number	\$1.25
National Listing Service	Each Number	\$0.95
Directory Assistance Call Completion	Each Number	\$0.50

(l)

(I)

- 4.2.2 <u>Call Completion Feature:</u> Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for duration of the completed call as follows:
 - Customers placing the call from a telephone line that is subscribed to Company local service will be charged according to Customer's current Company rate plan.
 - Customers placing a call from a telephone line that is subscribed to Company long distance service only will be charged \$0.10 per minute of use for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

ISSUED:

June 30, 2004

EFFECTIVE:

September 1, 2004





REC'D JUN 13 2002

Service Commission

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- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.2 <u>Directory Assistance</u> (Cont'd)
 - 4.2.3 A credit will be given for calls to Directory Assistance as follows:

The Customer experiences poor transmission or is cut-off during the call; or the Customer is given an incorrect telephone number. To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of placing the call to Directory Assistance.

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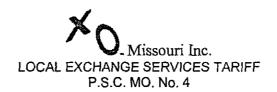
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ISSUED:

June 13, 2002

EFFECTIVE:

July 13, 2002



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REC'D FEB 13 2001

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Service Offerings, Rates and Charges (Cont'd)

4.3 Operator Assistance: A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 4.1, surcharges as specified in Section 4.3.1 will apply:

<u>Third Number Billing</u>: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

<u>Collect Calls</u>: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

<u>Calling Cards</u>: Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

<u>Person to Person</u>: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

<u>Station to Station</u>: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

Other Terms and Provisions: The Company will not bill for incomplete calls where answer supervision is available, and will remove any charges for incomplete calls upon 1) subscriber notifications or 2) the Company's knowledge. The caller and billed party, if different from the caller, will be advised that the Company is the operator service provider at the time of the initial contact. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges. Only tariffed rates approved by the Missouri Public Service Commission for the Company will appear on any local exchange telephone company billings. The Company shall be listed on the local exchange company billing if the local exchange company has multi-company billing authority. The Company will employ reasonable calling card verification procedures, acceptable the telephone company issuing the card. The Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge. Upon request, the Company will transfer calls to other authorized interexchange companies or to the local exchange company, if billing can list the caller's actual origination point. The Company will refuse operator services to traffic aggregators which block access to other companies. The Company will assure that traffic aggregators will post and display information including: 1) that the Company is the operator service provider; 2) detailed complaint procedures; and 3) instructions informing the caller on procedures to reach the local exchange company operator Missouri Public and other authorized interexchange companies. Service Commission

FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:



First Revised Page 68 Cancels Original Page 68

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4. Service Offerings, Rates and Charges (Cont'd)

4.3 Operator Assistance (Cont'd)

REC'D OCT 31 2001

4.3.1 Operator Assisted Surcharges:

Service Commission

The following surcharges will be applied on a per call basis.

	<u> Auto</u>	Live Operator	r
Calling Card/Credit Card	\$0.35	\$1.15	(N)
Third Number Billing	\$0.90	\$1.15	(R)
Collect Calling	\$0.75	\$1.15	`1
Person to Person	\$2.15	\$2.55	- 1
Station to Station	\$0.95	\$1.15	(Ŕ)

- 4.3.2 <u>Busy Line Verification and Interrupt Service</u>: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:
 - 4.3.2.1 <u>Busy Line Verification</u>: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
 - 4.3.2.2 <u>Busy line Verification with Interrupt</u>: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
 - 4.3.2.3 Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
 - 4.3.2.3.1 The operator verifies that the line is busy with a call in progress or is available for incoming calls.
 - 4.3.2.3.2 The operator verifies that the called number is busy with a call in progress and the Customer requests interruption.

 The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Busy Line Verification	\$1.29	(1)
Busy Line Interrupt	\$1.99	(I)

ISSUED: October 31, 2001

EFFECTIVE:

December 1, 2001

Nancy Krabill, Director Regulatory and External Affairs
XO Missouri, Inc.
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Maryland Heights, MO 63146

Missouri Public

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4. Service Offerings, Rates and Charges (Cont'd)

4.4 Directory Listings

The Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the service area at no additional charge. At a Customer's option, the Company will arrange for other types of listings and additional listings and will pass onto the Customer the charges, if any, for such listing that the dominant Local Exchange Carrier charges Company. Listings will be non-published at the specific request of the Customer.

- 4.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.
- 4.4.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 4.4.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

ISSUED: September 12, 2003 EFFECTIVE: October 12, 2003



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REC'D FEB 13 2001

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- 4. Service Offerings, Rates and Charges (Cont'd)
 - 4.4 <u>Directory Listings</u> (Cont'd)
 - 4.4.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
 - 4.4.5 Directory listings are provided in connection with each Customer service as specified herein.
 - 4.4.5.1 <u>Primary Listing</u>: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
 - 4.4.5.2 <u>Additional Listings</u>: In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 4.4.5.8 and 4.4.5.9.
 - 4.4.5.3 <u>Nonpublished Listings</u>: Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in Sections 4.4.5.8 and 4.4.5.9.

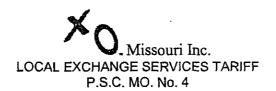
4.4.5.4 <u>Nonlisted Numbers</u>: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party. Rates for Nonlisted Numbers are specified in Sections 4.4.5.8 and 4.4.5.9.

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FILED MAR 15 2001

ISSUED: February 13, 2001

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- Service Offerings, Rates and Charges (Cont'd)
 - 4.4 <u>Directory Listings</u> (Cont'd)
 - 4.4.5 Directory listings are provided in connection with each Customer service as specified herein. (Cont'd)
 - 4.4.5.5 <u>Foreign Listings</u>: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.
 - 4.4.5.6 <u>Alternate Call Listings</u>: Where available, this feature is a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.
 - 4.4.5.7 <u>Reference Listing</u>: A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone. Charges for reference listings are specified in Section 4.4.5.8 and 4.4.5.9.

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FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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- 4. <u>Service Offerings, Rates and Charges</u> (Cont'd)
 - 4.4 <u>Directory Listings</u> (Cont'd)
 - 4.4.5 Directory listings are provided in connection with each Customer service as specified herein. (Cont'd)
 - 4.4.5.8 <u>Recurring Charges</u>: Monthly Recurring Charges associated with Directory Listings are as follows:

	Per Listing or <u>Per Number Charge</u>
Primary Listing	\$0.00
Additional Listing	\$3.00
Non-Listed Number	\$1.35
Non-Published Listing	\$1.35
Reference Listing	\$1.00

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FILEU MAR 15 2001

ISSUED: February 13, 2001

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- Service Offerings, Rates and Charges (Cont'd)
 - 4.4 <u>Directory Listings</u> (Cont'd)
 - 4.4.5 Directory listings are provided in connection with each Customer service as specified herein. (Cont'd)
 - 4.4.5.9 Non-Recurring Charges: Non-Recurring charges associated with Directory Listings are as follows:

Per	Listing or
Per	Number Charge

Primary Listing	\$0.00
Additional Listing	\$13.50
Non-Listed Number	\$13.50
Non-Published Listing	\$13.50
Reference Listing	\$13.50

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ISSUED: February 13, 2001

EFFECTIVE:



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4. Service Offerings, Rates and Charges (Cont'd)

4.4.A Intercept and Number Referral Service

(N)

1) Intercept

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides the status of the telephone service. Intercept Service is available for published numbers and DIDs free of charge for the first 90 days of use. Intercept Service for published numbers in place longer than 90 days will be charged as outlined below. Intercept Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

2) Number Referral Service

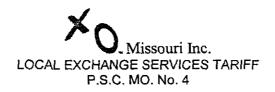
Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides callers with the new number. Number Referral Service is available for published numbers free of charge for the first 90 days of use. Number Referral Service for published numbers in place longer than 90 days will be charged as outlined below. Number Referral Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

<u>Duration</u>	Non-recurring Charge
1 month:	\$10.00
2 months:	\$20.00
3 months:	\$30.00
6 months:	\$45.00
9 months:	\$55.00
12 months:	\$65.00

(N)

ISSUED:

EFFECTIVE:



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Service Offerings, Rates and Charges (Cont'd)

4.5 Emergency Services (Enhanced 911):

Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point ("PSAP").

The Company is obligated to supply the E-911 service provider in the Company service area with accurate information necessary to update the E-911 database at the time the Company submits customer orders to the local exchange telecommunications company whose service is being resold pursuant to these tariffs. At the time the Company provides basic local service to a customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the E-911 service provider's equipment in order to accurately and properly update the database for E-911. The Company will be obligated to provide facilities to route calls from the end users to the proper Public Safety Answering Point. The Company recognizes the authority to the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by the Company. The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to 190.310, RSMo.

4.6 Vanity Telephone Numbers:

At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. the assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3. The charges for Vanity Telephone Numbers are as follows:

Recurring Monthly Charges:

Vanity Number

\$5.00

Vanity Number Premium

\$10.00

Non-Recurring Charges:

Vanity Number

\$100.00

Vanity Number Premium

\$100.00

Missouri Public Service Commission

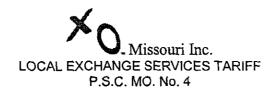
FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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Service Offerings, Rates and Charges (Cont'd)

4.7 <u>Telecommunications Relay Service</u>:

Telecommunications Relay Service enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

4.8 Pre-subscription:

Provides Customers with the ability to have message toll or long distance calls routed directly to their carrier of choice without the dialing of any additional digits. Customers may select separate carriers for intraLATA and interLATA calls.

When a Customer subscribing to the Company's local exchange Service chooses another carrier as its provider for intraLATA or interLATA Service, the Customer shall pay the following non-recurring per line charges:

First Line

\$5.00

Each Additional Line

\$1.75

4.9 <u>Authorization Codes</u>: Assigned codes for long distance access.

4.9.1 Monthly recurring charges:

\$5.00

4.9.2 Non-Recurring charges:

\$5.00

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FILED MAR 15 2001

ISSUED: February 13, 2001

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- 4. <u>Service Offerings, Rates and Charges</u> (Cont'd)
 - 4.10 <u>Trial Service Offering ("TSO")</u>:
 - 4.10.1 In the normal course of business the Company, at its discretion, may elect to offer certain services to Customer on a "trial basis".
 - 4.10.2 In order to conduct such "trials", the Company will file with the Commission, on at least the minimum notice required by the Commission relative to such service, a Trial Service Offering ("TSO") Supplement.
 - 4.10.3 The TSO Supplement will contain a brief description of the trial service(s), features, special agreements, applicable rates and regulations. In addition, the Supplement will include specific information as to the availability and estimated duration of the Trial Service Offering.
 - 4.10.4 The filing of a TSO Supplement does not obligate the Company to continue the trial service beyond the stated trial period or to offer said service as a general tariffed offering in the future.
 - 4.10.5 Service(s) provided hereunder are subject to all other applicable provisions in the tariffs of the Company lawfully on file with the Commission. However, the TSO rates and charges will supersede applicable general tariff rates and charges for the duration of the trial period.

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FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

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4. Service Offerings, Rates and Charges (Cont'd)

4.11 Term and Volume Discounts

Total Customer billing (including tariffed and non-tariffed services and excluding Measured Business Line Service) contribute to the Annual Commitment:

Annual Commitment	Month-to-Month	One Year	Two Year	Three Year
\$3600	0.0%	5.0%	6.5%	8.5%
\$6000	1.0%	7.5%	9.5%	-11.5%
\$24,000	7.0%	17.5%	19.5%	21.5%
\$60,000	9.0%	20.0%	22.0%	24.0%
\$120,000	11.0%	22.0%	24.0%	26.0%
\$240,000	13.0%	24.0%	26.0%	28.0%

4.11.1 Centrex Term Discounts

Customers signing Service Order Agreements for a four-year term will receive a 5% discount in addition to the three year term discount and appropriate volume discount. Customers signing Service Order Agreements for a five-year term will receive a 10% discount in addition to the three year term discount and appropriate volume discount.

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FILED MAR 15 2001

ISSUED: February 13, 2001

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Missouri Inc. LOCAL EXCHANGE SERVICES TARIFF P.S.C. MO. No. 4

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4. Service Offerings, Rates and Charges (Cont'd)

4.12 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for Dedicated Access, Private Lines and Centrex services that are offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

4.13 Number Intercept (Applicable only to Company's facilities based service)

Upon changing a customer's telephone number, the Company, at no charge to the customer, will intercept all calls to the customer's former number and advise of the new number for a minimum of 30 days, unless after notification of this service, which the Company will supply, the customer elects not to receive the intercept service.

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FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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First Revised Page 79 Cancels Original Page 79

4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

4.14 Remote Call Forwarding

There is a minimum contract period of one month for this service. One RCF path is required for each simultaneous call forwarded. This service is not offered where the terminating number is a pay phone. Custom Calling features are not available. Call Forwarding and Remote Call Forwarding are not available on the terminating number. Customer must order sufficient facilities to handle calls.

4.14.1 Non-Recurring Charges

Connection Charge \$13.30

Per Path

4.14.2 Recurring Charges

Monthly Charges \$14.90

Per Path

4.14.3 Usage Charges

Applicable toll rates and surcharges apply per call and per line. Determination of rates is based on location of RCF number termination number. For local calls, the following rates apply:

1st Minute \$.034 Each Additional Minute \$.009

4.14.4 Change Charge

The non-recurring charge will apply each time the number at the Call Forwarding location or the terminating number is changed.

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March 21, 2003

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April 20, 2003





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Service Offerings, Rates and Charges (Cont'd)

4.15 Dedicated Services

The pricing set forth in this Section 3.16 is available only to Customers who purchase the Company's Dedicated Internet Access Service which is an unregulated Service, therefore, not included in this tariff. Customers who enter into Service Order Agreements for this Service after December 17, 2000 will be subject to the rates set forth in Section 4.19.

4.15.1 DS-1

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video where at least one end is on-net.

4.15.1.1 Rates

This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

Monthly Recurring Charges			
	One Year	Two Years	Three Years
Channel Termination	ICB	ICB	ICB
Channel Mileage - Fixed - Per Mile	ICB ICB	ICB ICB	ICB ICB
Over five miles	ICB	ICB	ICB
Optional Features - Multiplexing, DS-1 to DS-0	ICB	ICB	ICB
Non-Recurring Charges			
Installation	ICB	ICB	ICB

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FILED WAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

4.15 <u>Dedicated Services</u>

4.15.2 DS-3

DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 voice, analog data, digital data channels where at least one end is on-net.

4.15.2.1<u>Rates</u>

This service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

Monthly Recurring Charges			
morning troodining ondigoo	One Year	Two Years	Three Years
Channel Termination	ICB	ICB	ICB
Channel Mileage - Fixed - Per Mile	ICB ICB	ICB ICB	ICB ICB
Over five miles	ICB	ICB	ICB
Optional Features - Multiplexing, DS-3 to DS-0	ICB	ICB	ICB
Non-Recurring Charges			
Installation	ICB	ICB	ICB

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FILED WAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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4. Service Offerings, Rates and Charges (Cont'd)

*As of the effective date of this tariff page, this service is not available to customers under new or renewal arrangements. This service only remains available for the duration of existing arrangements. A new offering can be found starting on Page 88 in Section 4.19.

4.16 XO Integrated Access

XO Integrated Access is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customers' premises. In order to get the following pricing for this service, the Customer must purchase a minimum of 10 (ten) local exchange lines or channels. Further, the Customer must, at a minimum, enter a one year service order agreement to get the Integrated Access Service offering. Customer must also satisfy its XO Minimum Annual Commitment Level as set forth in Company's Federal Message Toll Service Tariff. The Non-Recurring and Monthly Recurring charges are specified in Sections 4.16.3, and 4.16.4, below.

4.16.1 Standard Features

Integrated Access Service includes the following standard features at no additional charge:

Call Forward Variable
Call Forward Busy
Call Forward No Answer
Speed Calling
Call Waiting
Touchtone
Three-Way Calling

4.16.2

Optional Features

An Integrated Access Service Customer may order optional features at standard rates specified in Section 4.1.1.5.2.

ISSUED: November 1, 2002

EFFECTIVE: X Dielectric betx11, 2002



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4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

*As of the effective date of this tariff page, this service is not available to customers under new or renewal arrangements. This service only remains available for the duration of existing arrangements. A new offering can be found starting on Page 88 in Section 4.19.

4.16 XO Integrated Access Service (cont'd)

4.16.3 Non-Recurring Charges

For initial installation of XO Integrated Access Service over a single DS-1 Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in this Section 4.1 will apply.

Single DS1	\$999.00
ISDN PRI	\$999.00
Capacity Exceeding DS1	ICB

4.16.4 Monthly Recurring Charges:

Dor	ı	ine:
	ı	TUE.

Basic Line \$32.00

Per Trunk:

DID \$ 21.75 DOD \$ 21.75 Two-way Trunks \$ 21.75

4.16.4.1 Usage Charges

Under this program, Customers will receive intraLATA and interLATA intrastate service under the Gold and Platinum Service offering listed in Company's State Tariff and interstate service under the Integrated Access Service offering listed in Company's Federal Message Toll Service Tariff. Customers will receive the following local usage charges.

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ISSUED: November 1, 2002 EFFECTIVE: XIDesember 1, 2002 X



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4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

*As of the effective date of this tariff page, this service is not available to customers under new or renewal arrangements. This service only remains available for the duration of existing arrangements. A new offering can be found starting on Page 88 in Section 4.19.

- 4.16 XO Integrated Access Service (cont'd)
 - 4.16.4 Monthly Recurring Charges (cont'd)
 - 4.16.4.2 Enhanced Integrated Feature:

XO Integrated Access Service Customer's can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95 per line. The following features are included in the Enhanced Integrated Feature Package:

Abbreviated Dialing (3 or 4 digit)
Call Hold
Call Pickup
Call Transfer
Basic Voice Mail Box
Message Waiting

All other features are available at the tariff rates as set forth in Section 4.1.1.5.1.



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Service Offerings, Rates and Charges (Cont'd)

4.17 XO Outbound DS-1 Service

XO Outbound DS-1 Service is a Trial Service Offering that provides Customers with the ability to place only outbound calls via 24 separate lines provisioned over a single DS-1. Customers may not convert existing XO DS-1 service to this Trial Service Offering. To be eligible, a customer must, at a minimum, sign a one-year Service Order Agreement and subscribe to XO's local and long distance services. This Trial Service Offering is available from August 1, 2000, to December 31, 2000. XO Outbound DS-1 Service may not be used in conjunction with any other discount or promotion. Rates for XO Outbound DS-1 Rates are specified in Section 4.17.1 following. Rates for intraLATA toll and long distance are specified in P.S.C. Mo. No. 1.

4.17.1 Rates

4.17.1.1 <u>Monthly Recurring Charges</u>

XO Outbound DS-1 Service

\$300.00 per DS-1

4.17.1.2 Non-Recurring Charges

XO Outbound DS-1 Service

\$500.00 per DS-1

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FILED WAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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4. Service Offerings, Rates and Charges (Cont'd)

4.18 Special Access

Special Access Service is a dedicated line from a customer to a long distance company, internet service provider, or other provider of telecommunication services.

Special Access Service will be offered in the following:

- On-Net to On-Net-only one termination channel charge.
- On-Net to Off-Net-two channel terminations, one fixed mileage and an appropriate number of variable miles.
- Off-Net to Off-Net- review on an individual cases basis for technical purposes. Two
 channel terminations, one fixed mileage and an appropriate number of variable miles
 would be charged.

4.18.1 DS-1

Monthly Recurring Charges

Channel Termination	\$125.00
Channel Mileage - Fixed - Per Mile	\$ 50.00 \$ 18.00
Optional Features	
Multiplexing, DS-1 to DS0	\$750.00
Non Recurring Charges	
Installation	\$600.00
Optional Features	

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\$1000.00

FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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Multiplexing, DS-1 to DS0



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4.18.8 Special Access (Cont'd)

4.18.2 DS-3

Monthly Recurring Charges

Channel Termination Channel Mileage

- Fixed

- Per Mile

\$1600.00

\$700.00

\$85.00

Optional Features

-Multiplexing, DS-1 to DS0

\$1000.00

Non Recurring Charges

Installation

\$4000.00

Optional Features

-Multiplexing, DS-1 to DS0

\$1500.00

4.18. 3 Term Discount Schedule

Two Years

Three Years

5%

10%

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FILED MAR 15 2001

ISSUED:

February 13, 2001

EFFECTIVE:

March 15, 2001

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4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

4.19 XO Premium Integrated Access

XO Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customer's premises. Service can also be provided via ISDN PRI. When ordering service via DS-1, the Customer must purchase a minimum of six (6) local exchange lines or trunks and utilize a total of at least fourteen (14) voice & data channels. The Customer must also enter into a one (1), two (2) or three (3) year service order agreement. Usage for all services is not included in the following rates. The Non-Recurring and Monthly Recurring (MRC) charges are specified below. MRC's listed below are for one (1) year term contracts, two and three year contracts receive an additional 5% and 10% discount, respectively.

4.19.1 Standard Features

XO Integrated Access Service Customers using Basic Business Lines may request the following optional features at no additional charge: Call Forward Variable, Call Forward Busy, Call Forward No Answer, Speed Calling, Call Waiting, Touchtone, and 3 Way Calling.

4.19.2 Non-Recurring Charges

For initial installation of XO Integrated Access Service over a single DS-1 or ISDN PRI, Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in 3.1 will apply.

Single DS1 or ISDN PRI: \$999.00

Capacity Exceeding DS1or IDSN PRI: ICB

Service Order Charge for additional

features after initial order: \$50.00

ISSUED: July 3, 2003

EFFECTIVE:

August 2, 2003

August 28, 2003

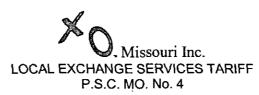
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4. Service Offerings, Rates and Charges (Cont'd)

4.19 XO Premium Integrated Access (Cont'd)

4.19.3 Monthly Recurring Charges

ISDN-PRI:

\$720.00

Per Line:

Basic Business Line

\$27.37

Trunks: Per Channel

Basic Analog Trunk:

\$32.52

Advanced Analog Trunks:

In-Only w/DID:

\$54.47

Basic Digital Trunk:

\$12.30

Facility charge:

\$267.30

Advanced Digital Trunk:

In-only w/DID

\$12.30

Two-way w/DID

\$12.30

Facility charge:

\$267.30

4.19.4 Usage Charges

Customers will receive intraLATA and interLATA intrastate service under the Gold and Platinum Service offering listed in Company's Message Toll Services Tariff PA P.U.C. No. 7, and interstate service under the Integrated Access Service offering listed in Company's Federal Message Toll Service Tariff.

4.19.5 Enhanced Integrated Feature

XO Integrated Access Service Customer's can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95.

Enhanced Features: The following features are included in the Enhanced Integrated Feature Package: Abbreviated Dialing (3 or 4 digit), Call Hold, Call Pickup, Call Transfer, Voice Mail, Message Waiting.

ISSUED:

April 8, 2004

EFFECTIVE:

May 8, 2004





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Service Offerings, Rates and Charges (Cont'd) 4.

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4.20. XOPTION Service Offering

Service Commission

The XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the XOption Service Offering the Customer selects and receives service under one of the XOption listed in Sections 4.20.1 through 4.20.16 below. Each XOption includes the Standard Feature Package as defined in Section 4.20.19 at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each XOption includes unlimited local exchange service, a specified amount of inbound and outbound domestic long distance service, and the Standard Feature Package.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the XOption Service Offering.

4.20.1 XOption #1

To receive service under XOption #1, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Missouri, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#1 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website

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ISSUED: January 30, 2002 **EFFECTIVE:**

March 1, 2002

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Missouri Inc. LOCAL EXCHANGE SERVICES TARIFF P.S.C. MO. No. 4

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4.	Service Offerings, Rates and Charges (Cont'd)

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4.20. XOPTION Service Offering (Cont'd)

REC'D JAN 3 0 2002

4.20.1 XOption #1 (Cont'd)

Service Commission

Monthly Recurring Charge

Non-Recurring Charge

A=\$ 870 B=\$1,020

C=\$1,170 D=\$1,920

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\$800

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ISSUED: January 30, 2002

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4. Service Offerings, Rates and Charges (Cont'd)

4.20. X OPTION Service Offering (Cont'd)

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4.20.2 XOption #2

Service Commission

To receive service under XOption #2, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Missouri, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#2 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,130

B=\$1,230

C=\$1,380

D=\$2,130

Non-Recurring Charge

\$800

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January 30, 2002

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4. Service Offerings, Rates and Charges (Cont'd)

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4.20.1 XOPTION Service Offering (Cont'd)

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4.20.3 XOption #3

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To receive service under XOption #3, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Missouri, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#3 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,080

B=\$1,230

C=\$1,380

D=\$2,130

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Non-Recurring Charge

\$800

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ISSUED: January 30, 2002

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Service Offerings, Rates and Charges (Cont'd)

4.20. X OPTION Service Offering (Cont'd)

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4.20.4 XOption #4

Service Commission

To receive service under XOption #4, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Missouri, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#4 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,330

B=\$1,430 C=\$1,580

D=\$2,330

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Non-Recurring Charge

\$800

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ISSUED: January 30, 2002

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4. Service Offerings, Rates and Charges (Cont'd)

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4.20. X OPTION Service Offering (Cont'd)

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4.20.5 XOption #5

Service Commission

To receive service under XOption #5, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Missouri, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#5 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,870 B=\$2,020

C=\$2,170

D=\$2,565

Non-Recurring Charge

\$1,800

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ISSUED:

January 30, 2002

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4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

4.20. X OPTION Service Offering (Cont'd)

4.20.6 XOption #6

To receive service under XOption #6, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes. The domestic long distance usage above A, B or C will be billed at rates set forth in XO (name) Message Toll Service tariff. The MRC for each choice is listed below. Each Xoption#6 includes unlimited local exchange calling. International usage will be offered under the Platinum Medium Business Plan in FCC Tariff No. 5.

Monthly Recurring Charge

A=\$2,120

B=\$2,220

C=\$2,370

Non-Recurring Charge

\$1.800

4.20.7 XOption #7

To receive service under XOption #7, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes. The domestic long distance usage above A, B or C will be billed at rates set forth in XO (name) Message Toll Service tariff. The MRC for each choice is listed below. Each Xoption#7 includes unlimited local exchange calling. International usage will be offered under the Platinum Small Business Plan in FCC Tariff No. 5.

Monthly Recurring Charge

A=\$1,160

B=\$1.310

C=\$1,460

Non-Recurring Charge

\$999

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FILED WAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

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Service Offerings, Rates and Charges (Cont'd)

4.20. X OPTION Service Offering (Cont'd) **REC'D JAN 3 0 2002**

4.20.8 XOption #8

Service Commission

The XOption #8, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Missouri, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#7 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge Per User

A=\$ 72

B=\$82 C=\$ 92

D=\$142

(N)

Non-Recurring Charge Per User

A=\$ 72

B=\$82 C=\$ 92

D=\$142

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ISSUED:

January 30, 2002

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4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

4.20. X OPTION Service Offering (Cont'd)

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4.20.9 XOption #9

Service Commission

XOption #9, is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of 30 lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Missouri, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#9 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge Per User

A=\$24 B=\$27

C=\$31 D=\$47

Non-Recurring Charge Per User A=\$2

A=\$24 B=\$27

C=\$31

D=\$47

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ISSUED: January 30, 2002

EFFECTIVE:



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4. Service Offerings, Rates and Charges (Cont'd)

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4.20. X OPTION Service Offering (Cont'd)

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4.20.10 XOption #10

Service Commission

XOption #10, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Missouri, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#10 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum

Monthly Recurring Charge Per User

traffic found on Company's website.

A=\$124

Small Business Plan pursuant to the Terms and Conditions governing international

B=\$134

C=\$144

D=\$169 (N)

Non-Recurring Charge Per User

A=\$124

B=\$134

C=\$144

D=\$169

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ISSUED:

January 30, 2002

EFFECTIVE:



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4. Service Offerings, Rates and Charges (Cont'd)

4.20. X OPTION Service Offering (Cont'd)

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4.20.11 XOption #11

Service Commission

XOption #11, is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Missouri, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#10 includes unlimited local exchange calling The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge Per User

A=\$41
B=\$44
C=\$48
D=\$56

Non-Recurring Charge Per User

A=\$41
B=\$44

A=\$41 B=\$44 C=\$48 D=\$56

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ISSUED: January 30, 2002

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4. Service Offerings, Rates and Charges (Cont'd)

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4.20. X OPTION Service Offering (Cont'd)

REC'D JAN 3 0 2002

4.20.12 XOption #12

Service Commission

To receive service under XOption #12, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Missouri, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#12 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,785

B=\$2,535

C=\$3,785

D=\$5,035

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Non-Recurring Charge

\$800

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ISSUED:

January 30, 2002

EFFECTIVE:

March 1, 2002

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4. Service Offerings, Rates and Charges (Cont'd)

4.20. X OPTION Service Offering (Cont'd)

REC'D JAN 3 0 2002

4.20.13 XOption #13

Service Commission

To receive service under XOption #13, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Missouri, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#13 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found Company's website.

Monthly Recurring Charge

A=\$2,590

B=\$3,340 C=\$4,590

D=\$5,480

Non-Recurring Charge

\$1,800

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ISSUED:

January 30, 2002

EFFECTIVE:



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4. Service Offerings, Rates and Charges (Cont'd)

Missouri Public

4.20. X OPTION Service Offering (Cont'd)

REC'D JAN 3 0 2002

4.20.14 XOption #14

To receive service under XOption #14, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Missouri, Inc. Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#14 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,665

B=\$2.415

C=\$3,665

D=\$5,115

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Non-Recurring Charge

\$800.00

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ISSUED:

January 30, 2002

EFFECTIVE:

Original Page 96.1.A

4. Service Offerings, Rates and Charges (Cont'd)

Missouri Public

4.20. X OPTION Service Offering (Cont'd)

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4.20.15 XOption #15

Service Commission

To receive service under XOption #15, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Missouri, Inc. Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#15 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$2,470

B=\$3,220

C=\$4,470

D=\$5,560

Non-Recurring Charge

\$1,800.00

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ISSUED:

January 30, 2002

EFFECTIVE:



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4. Service Offerings, Rates and Charges (Cont'd)

Missouri Public

4.20. X OPTION Service Offering (Cont'd)

REC'D JAN 3 0 2002

4.20.16 XOption #16

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To receive service under XOption #16, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Missouri, Inc.'s Message Toll Service Tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website. The MRC for each Option is listed below. Each XOption #16 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A= \$1,355

B= \$1,505

C = \$1,655

D= \$2,605

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Non-Recurring Charge

\$999.00

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ISSUED:

January 30, 2002

EFFECTIVE:

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4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

4.20. X OPTION Service Offering (Cont'd)

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4.20.17 XOption M

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To receive service under XOption M, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in XO Missouri, Inc.'s Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A= \$815.00

Non-Recurring Charge

\$700.00

4,20,18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

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ISSUED:

January 30, 2002

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4. Service Offerings, Rates and Charges (Cont'd)

> 4.20. X OPTION Service Offering

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4.20.19 Standard Feature Package: Service Commission

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All XOption options include the following standard features at no additional charge.

> Voicemail w/Message Waiting Call Forwarding 3 Way Calling Speed Dial **Abbreviated Dialing** Call Hold Call Pickup Call Transfer Hunting

4.20.20 Term Discounts: (T)

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount

3 Years = 10% Discount

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FILED MAR 01 2002

Service Commission

ISSUED:

January 30, 2002

EFFECTIVE:

March 1, 2002

MAY 0 8 2002

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REC'D JUN 20 2001

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4. Service Offerings, Rates and Charges (Cont'd)

4.21 XO Multiple Service Discount #1

XO Multiple Service #1 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 10% discount off the combined total amount of the Monthly Recurring and Local Usage charges for their XO local exchange service, local calling features, and XO DSL or Dedicated Internet Access service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 10% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offerings; Integrated Access Offering; other promotions; Individual Case Basis (ICB) contracts, or any off tariff pricing. To be eligible, Customer must meet the following criteria:

- 4.21.1 Customer must subscribe to XO local exchange service ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents), but no more than 144 lines or trunks (or 6 T-1 equivalents);
- 4.21.2 Customer must subscribe to a XO DSL or XO Dedicated Internet Access service ("Data Service");
- 4.21.3 New XO Customers must commit to a term of service for the XO Voice Service and Data Service for a minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
- 4.21.4 All Voice and Data Services must be provided the same customer location;
- 4.21.5 Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and
- If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

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ISSUED:

June 20, 2001

EFFECTIVE:

July 20, 2001

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REC'D JUN 2 0 2001

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4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

4.22 XO Multiple Service Discount #2

XO Multiple Service is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their XO local exchange, local calling features, IntraLATA, InterLATA, 800 toll service, calling card, Shared Web Hosting and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; XO Dedicated Long Distance; other promotions; Individual Case Basis (ICB) contracts or any off tariff pricing. To be eligible, Customers must meet the following criteria:

- 4.22.1. Customers must subscribe to XO local exchange, long distance and calling card services ("Voice Service"). The Local Exchange Voice service requirement is a minimum 48 lines or trunks (or 2 T-1 equivalents) but no more than 144 lines or trunks (or 6 T-1 equivalents).
- 4.22.2. Customers must subscribe to XO DSL or Dedicated Internet Access service, and XO Shared Web Hosting service ("Data Service"). Does not apply to Dedicated Web Hosting;
- 4.22.3 New XO Customers must commit to a term of service for the XO Voice Service and Data Service for minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the XO Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
- 4.22.4 Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

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ISSUED: J

June 20, 2001

EFFECTIVE:

July 20, 2001

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REC'D MAR 22 2001

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4. Service Offerings, Rates and Charges (Cont'd)

4.23 Satisfaction Guarantee

XO is offering the following Satisfaction Guarantee to new customers purchasing services. This offer is available to a New Customer, which is defined as a Customer who has not subscribed to any XO service during the one year period prior to subscribing to new XO service. A New Customer may cancel its new Service, without incurring contractual penalties, within three (3) months of the Service installation date if the New Customer is not completely satisfied with the Services provided by XO. (A month is equal to 30 calendar days.) In order to be eligible for this offering, a New Customer must not have received telecommunications service from another Service Provider at the location to which the new XO services are provided, or the New Customer must switch back to the Service Provider that provided New Customer's telecommunications service prior to New Customer subscribing to the new XO service.

New Customer must notify XO, in writing (via certified or overnight delivery with signature) with the XO claim form no later than three (3) months from the date of Service installation and before contacting their previous provider, of its intent to discontinue the Services. New Customer must allow XO a minimum of 30 days from the day of New Customer's notice, for the cancellation of the Services, including re-connection to the original Service Provider. After receipt of New Customer's timely notice, XO, in conjunction with the termination of New Customer's Service, will waive any applicable contract termination charges.

XO also will reimburse the New Customer for any installation charges incurred by New Customer to restore the New Customer to its previous Service Provider at the identical level and type of service provided by the previous Service Provider at the same customer location. In order to receive the reimbursement, the New Customer must, within (3) months of the installation date, provide XO with the following: (1) the XO reimbursement form; (2) a copy of the invoice from the other Service Provider posting the non-recurring charges for restoring New Customer's service to the other Service Provider; and (3) a copy of the last invoice that the New Customer had received from the other Service Provider prior to switching to XO, if applicable.

If New Customer previously did not have a provider other than XO at the location to which the Services are provided, or if the previous Service Provider will not or cannot provide the identical level and type of service previously provided to New Customer, XO will reimburse New Customer any initial XO installation charges New Customer incurred in conjunction with the installation of Service. All reimbursements will be in the form of a check. Credits will not be given.

XO is not liable for any outage or inconvenience to New Customer relating to restoring the New Customer to its previous Service Provider. The New Customer is responsible to pay XO for all charges for XO new Service provided to the New Customer through and including the date of Service termination prior to receiving reimbursement from XO.

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ISSUED: March 22, 2001

EFFECTIVE:

April 22, 2001

Missouri Public Service Commission

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FILED APR 22 2001

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4. Service Offerings, Rates and Charges (Cont'd)

4.23 <u>Satisfaction Guarantee (Cont'd)</u>

This offering is not available to customers receiving non-standard pricing, non-standard products, or non-standard terms and conditions (e.g., individual case basis prices, products, or terms and conditions), or customers for whom XO performed Special Construction or Special Configurations. Special Construction is defined in Section 2.1.8 of this tariff. Special Configuration refers to the situation in which a customer's service connection is established through a non standard network architecture design.

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Missouri Public Service Commission

FILED APR 22 2001

ISSUED: Ma

March 22, 2001

EFFECTIVE:

April 22, 2001



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4. Service Offerings, Rates and Charges (Cont'd)

See Promotional rates on Page 105.

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4.24 Premium XOPTION Service Offering

The Premium XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. Premium XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Premium XOption Service Offering the Customer selects and receives service under one of the Premium XOptions listed in the sections below. Each Premium XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Premium XOption includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Premium XOption Service Offering.

4.24.1 Premium XOption #1

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To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$ 925.00

B=\$1,075.00 C=\$1,225.00

D=\$1,975

Non-Recurring Charge

\$800.00

ISSUED: November 1, 2002

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Service Offerings, Rates and Charges (Cont'd)

See Promotional rates on Page 105.

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4.24 Premium XOPTION Service Offering (Cont'd)

4.24.2 Premium XOption #2

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To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,185.00

B=\$1,285.00

C=\$1,435.00

D=\$2,185.00

Non-Recurring Charge

\$ 800.00

ISSUED: November 1, 2002 EFFECTIVE: XDecember 1, 2002



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4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

See Promotional rates on Page 105.

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4.24 Premium XOPTION Service Offering (Cont'd)

4.24.3 Premium XOption #3

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To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

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Monthly Recurring Charge

A=\$1,135.00

B=\$1,285.00 C=\$1,435.00

D=\$2,185.00

Non-Recurring Charge

\$ 800.00

ISSUED: November 1, 2002 EFFECTIVE: XDecember 1, 2002



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4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

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4.24 Premium XOPTION Service Offering (Cont'd)

4.24.4 Premium XOption #4

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,385.00

B=\$1,485.00

C=\$1,635.00

D=\$2,385.00

Non-Recurring Charge

\$ 800.00

ISSUED: November 1, 2002 EFFECTIVE: \(\text{December 1, 2002}\)

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4. Service Offerings, Rates and Charges (Cont'd)

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4.24 Premium XOPTION Service Offering (Cont'd)

4.24.5 Premium XOption #5

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To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

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Monthly Recurring Charge

A=\$1,570.00

B=\$1,720.00 C=\$1,870.00

D=\$2,620.00

Non-Recurring Charge

\$1,800.00

ISSUED: November 1, 2002 EFFECTIVE: XDecember 1, 2002



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4. Service Offerings, Rates and Charges (Cont'd)

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4.24 Premium XOPTION Service Offering (Cont'd)

4.24.6 Premium XOption #6

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,785.00

B=\$1,885.00

C=\$2,035.00

D=\$2,785.00

Non-Recurring Charge

\$1,800.00

ISSUED: November 1, 2002 EFFECTIVE: X December 1, 2002

Nancy Krabill, Director Regulatory and External Affairs XO Missouri, Inc. 2020 Westport Center Drive Maryland Heights, MO 63146 12/13/02



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4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

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4.24 Premium XOPTION Service Offering (Cont'd)

4.24.7 Premium XOption #7

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,215.00

B=\$1,365.00 C=\$1,515.00

D=\$2,265.00

Non-Recurring Charge

\$ 999.00

ISSUED: November 1, 2002 EFFECTIVE: XDecember XX 2002



First Revised Page 99.10 Cancels Original Page 99.10

4. Service Offerings, Rates and Charges (Cont'd)

4.24 Premium XOPTION Service Offering (Cont'd)

4.24.8 Premium XOption #8

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User

A=\$ 76.00

B=\$ 86.00

C=\$ 96.00

D=\$146.00

Non-Recurring Charge

Per User

A=\$ 76.00

B=\$ 86.00

C=\$ 96.00

D=\$146.00

ISSUED: November 1, 2002 EFFECTIVE: X December 1, 2002



First Revised Page 99.11 Cancels Original Page 99.11

12/13/02

Service Offerings, Rates and Charges (Cont'd)

As of the effective date of this tariff page, this service is not available to customers under new or renewal arrangements. This services only remains available for the duration of existing arrangements.

4.24 Premium XOPTION Service Offering (Cont'd)

4.24.9 Premium XOption #9

This XOption is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of 30 lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User A=\$26.00

B=\$29.00

C=\$33.00 D=\$49.00

Non-Recurring Charge

Per User A=\$26.00

B=\$29.00

C=\$33.00 D=\$49.00

EFFECTIVE: XXDecemberXXX2002 ISSUED: November 1, 2002

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First Revised Page 99.12 Cancels Original Page 99.12

4. Service Offerings, Rates and Charges (Cont'd)

As of the effective date of this tariff page, this service is not available to customers under new or renewal arrangements. This services only remains available for the duration of existing arrangements.

4.24 Premium XOPTION Service Offering (Cont'd)

4.24.10 Premium XOption #10

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User A=\$103.00

B=\$113.00

C=\$123.00

D=\$173.00

Non-Recurring Charge

Per User A=\$103.00

B=\$113.00

C=\$123.00

D=\$173.00

EFFECTIVE: XXDecember 1.2002XX ISSUED: November 1, 2002

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12/13/02

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First Revised Page 99.13 Cancels Original Page 99.13

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4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

As of the effective date of this tariff page, this service is not available to customers under new or renewal arrangements. This services only remains available for the duration of existing arrangements.

4.24 <u>Premium XOPTION Service Offering</u> (Cont'd)

4.24.11 Premium XOption #11

This XOption is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User A=\$35.00

B=\$38.00

C=\$42.00

D=\$58.00

Non-Recurring Charge

Per User A=\$35.00

B=\$38.00

C=\$42.00

D=\$58.00



First Revised Page 99.14 Cancels Original Page 99.14

4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

See Promotional rates on Page 105.3.

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4.24 Premium XOPTION Service Offering (Cont'd)

4.24.12 Premium XOption #12

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To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

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Monthly Recurring Charge

A=\$1,840.00

B=\$2,590.00 C=\$3,840.00

D=\$5,090.00

Non-Recurring Charge

\$ 800.00



First Revised Page 99.15 Cancels Original Page 99.15

Service Offerings, Rates and Charges (Cont'd)

See Promotional rates on Page 105.3.

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4.24 Premium XOPTION Service Offering (Cont'd)

4.24.13 Premium XOption #13

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To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

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Monthly Recurring Charge

A=\$2,285.00

B=\$3,035.00 C=\$4,285.00

D=\$5,535.00

Non-Recurring Charge

\$1,800.00

ISSUED: November 1, 2002

EFFECTIVE: X December 1, 2002

12/13/02



First Revised Page 99.16 Cancels Original Page 99.16

4. Service Offerings, Rates and Charges (Cont'd)

See Promotional rates on Page 105.3.

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4.24 Premium XOPTION Service Offering (Cont'd)

4.24.14 Premium XOption #14

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,720.00

B=\$2,470.00

C=\$3,720.00

D=\$5,170.00

Non-Recurring Charge

\$ 800.00

ISSUED: November 1, 2002 EFFECTIVE: XDiedember 1/2002X



First Revised Page 99.17 Cancels Original Page 99.17

4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

See Promotional rates on Page 105.4.

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4.24 Premium XOPTION Service Offering (Cont'd)

4.24.15 Premium XOption #15

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$2,165.00

B=\$2,915.00

C=\$4,165.00 D=\$5,615.00

Non-Recurring Charge

\$1,800.00

ISSUED: November 1, 2002 EFFECTIVE: XDecember 1, 2002

12/13/02



First Revised Page 99.18 Cancels Original Page 99.18

4. Service Offerings, Rates and Charges (Cont'd)

See Promotional rates on Page 105.4.

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4.24 Premium XOPTION Service Offering (Cont'd)

4.24.16 Premium XOption #16

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,410.00 B=\$1,560.00

C=\$1,710.00 D=\$2,660.00

Non-Recurring Charge

\$ 999.00



Third Revised Page 99.19 Cancels Second Revised Page 99.19

4. Service Offerings, Rates and Charges (Cont'd)

See Promotional rates on Page 105.4.

4.24 Premium XOPTION Service Offering (Cont'd)

4.24.17 XOption M - Satellite Office Solutions

To receive service under this XOption, the Customer must order a XOptions package at no fewer than three locations, with at least one location receiving one of the Premium XOptions 1-16. The requirement specified above does not apply to Customer's who subscribe to a two or three year contract term. However, all Customers, regardless of contractual term length, must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customers renewing Company contracts are eligible to receive this XOption on a stand alone basis with no location other XOption requirements. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. This XOption includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge
Non Recurring Charge

\$815.00 \$700.00

4.24.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

ISSUED: April 8, 2004

EFFECTIVE:

May 8, 2004

Filed MO PSC

Nancy Krabill, Director Regulatory and External Affairs XO Missouri, Inc.
2020 Westport Center Drive Maryland Heights, MO 63146

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First Revised Page 99.20 Cancels Original Page 99.20

4. Service Offerings, Rates and Charges (Cont'd)

4.24 <u>Premium XOPTION Service Offering</u> (Cont'd)

4.24.19 Standard Feature Package:

All XOptions include the following standard features at no additional charge.

Voicemail w/Message Waiting
Call Forwarding
3 Way Calling
Speed Dial
Abbreviated Dialing
Call Hold
Call Pickup
Call Transfer
Hunting

4.24.20 Term Discounts:

XOtion customers who choose one of the following term commitments which is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount 3 Years = 10% Discount

(N)

ISSUED:

July 3, 2003

EFFECTIVE:

August 2, 2003

Nancy Krabill, Director Regulatory and External Affairs August 28, 2003
XO Missouri, Inc.
2020 Westport Center Drive
Maryland Heights, MO 63146

Filed MO PSC

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Second Revised Page 99.21 Cancels First Revised Page 99.21

4. <u>Service Offerings, Rates and Charges</u> (Cont'd)

4.25 Loyalty Discount

As of the effective date of this tariff page, the Loyalty Discount will no longer be offered to new customers.

The Loyalty Discount applies to Customers who renew one-year contracts for Business Lines, Business Trunks, Premium Integrated Access, and Switched T1 services

- 4.25.1 Company Customers with a one-year term contract who, at the expiration of the initial term, renew their contract for a second one-year period, will receive a 5% discount on all monthly recurring charges incurred in the second year, excluding fees, taxes and usage.
- 4.25.2 Company Customers who, at the expiration of the second consecutive one-year period, renew their contract for an additional one-year period will receive a 10% discount on all monthly recurring charges incurred in the third year, excluding fees, taxes, and usage.
- 4.25.3 The 10% discount will remain in place for each subsequent year that the Customer renews service. The discount will apply to the monthly recurring charges incurred in each subsequent yearly period, excluding fees, taxes, and usage.

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ISSUED:

July 3, 2003

EFFECTIVE:

August 2, 2003

Filed MO PSC



Original Page 99.22

4. Service Offerings, Rates and Charges (Cont'd)

4.26 Private Switch / Automatic Location Identification (PS/ALI)

PS/ALI is a service offering which allows a private telephone switch, Private Branch Exchange (PBX), or other telephone service switch, located on the customer premises, to send Automatic Number Identification (ANI) information, identifying the individual station line to a 911 system. PS/ALI is also available via Centrex and ISDN-PRI.

The PS/ALI system enables the Customer to interface with a third party vendor's (Vendor), software, which updates a E911 database. Through the interface, the customer is able to enter and update the specific address and location of each extension. Communication between the Customer's computer system running PS/ALI and the Vendor is initiated by the Customer and occurs through the Internet.

a. Restrictions:

Customer must sign a minimum one (1) year term contract. The PS/ALI customer must subscribe to Company Local Service from the PBX/Centrex/ISDN-PRI that they are requesting a PS/ALI license. PS/ALI is not sold as a stand-alone product. Should the Customer terminate Local Service, PS/ALI shall also be cancelled. PS/ALI is subject to early termination penalties.

b. Customer provided equipment:
 Pentium Class Personal Computer (PC)
 Microsoft Windows 95/98/NT
 16 MB RAM memory
 Over 16 MB free hard drive space
 28.8 kbps (or higher) modem
 Super VGA monitor (800 X 600 pixel, 256 –color display driver)
 Mouse
 Microsoft Internet Explorer 5.01 with service pack 1

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ISSUED:

February 5, 2003

EFFECTIVE:

March 7, 2003

- Service Offerings, Rates and Charges (Cont'd)
 - 4.26 Private Switch / Automatic Location Identification (PS/ALI) (Cont'd)

Pricing: Prices below do not include Federal, State or Local Taxes or C. Surcharges. Customer's initial load file included in installation charge.

	NRC (Installation)	MRC
Up to 1,000 station records per Customer.	\$4,375.00	\$200.00 per 1,000 records (or fraction thereof)
1,001- 4,000 station records per Customer	\$4,700	\$175.00 per 1,000 records (or fraction thereof)
4,001 or more station records per Customer	\$5,400	\$150.00 per 1,000 records (or fraction thereof)
License fee for each additional load file.	\$600.00	

Filed MO PSC

ISSUED:

February 5, 2003

EFFECTIVE:

March 7, 2003

March 14, 2003

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Missouri Public Service Cemmiopion REC'D FEB 13 2001

Original Page 100

5. Promotional Offerings:

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made, and shall be subject to prior notification and approval by the Commission.

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

In lieu of the Customer receiving applicable volume discounts and/or promotional credits on a monthly invoice, the Company may, in a nondiscriminatory manner, utilize other methods of payment, subject to the terms and condition of this tariff.

> Missouri Public Service Commission

FILED MAR 15 2001

ISSUED: February 13, 2001

EFFECTIVE:

March 15, 2001

Nancy Krabill, Director Regulatory and External Affairs XO Missouri, Inc. 2020 Westport Center Drive Maryland Heights, MO 63146



Third Revised Page 101 Cancels Second Revised Page 101

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5. <u>Promotional Offerings</u>: (Cont'd)

5.1 XOptions Simplification Promotion

This promotion is available to New and Existing Customers that subscribe to XOptions Bundles 5A, 6A, 7A, 13A, 15A and 16A, pursuant to this promotion on or before December 31, 2004.

Under this promotion, Customers will receive a 15% discount off the tariff prices for the XOptions bundles specified above. The promotional discount will apply to the monthly recurring charge and overage usage charges only. The discount does not apply to packages B, C or D of the XOptions offerings. This promotion does not apply to any XOptions bundles or packages that are not listed above.

This promotion may not be combined with other promotions and special offers, except for the XOption #7 and #16 Promotions. This promotion may not be used with any individual case basis offerings.

5.1.A Business Line Simplification Promotion

This promotion is available to New and Existing Customers that order business lines pursuant to this promotion on or before July 31, 2004 with a minimum of a two year term commitment.

Under this promotion, Customers who order business lines according to Sections 4.1.6 of this tariff may select up to seven features at no additional cost. The eligible features include: 3-Way Calling, Call Transfer, Caller ID and Name, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer and Sequential Hunting. Customers must comply with all other terms and conditions of the business line offering as specified in the tariff.

This promotion may not be used with any individual case basis offerings.

ISSUED: June 29, 2004

EFFECTIVE:

July 29, 2004





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Service Commission

First Revised Page 102 Cancels Original Page 102

5. Promotional Offerings (Cont'd)

5.2 Go with XO Integrated Access Promotion

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New or Existing Company Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion and Customers who currently subscribe to Company voice services respectively, who sign up for Company's Integrated Access product on or before September 30, 2002 may be eligible to receive a reduced requirement for local exchange lines or channels.

To be eligible for this promotion, New and Existing Customers must purchase a minimum of six (6) local exchange lines or channels and reach a minimum total of fourteen (14) voice and data channels combined and, at a minimum, enter a one (1) year service order agreement. All other terms and conditions of Company's Integrated Access product, listed in Section 4.16 of this Tariff, apply. To be eligible for this promotion, Customers must be located in an area where the Company is collocated in the ILEC wire center serving the Customer. Other Customers may be eligible for this promotion depending upon their service configuration. All customers may also be required to meet minimum revenue commitments.

5.3 Go with XO 2 Promotion

New Company Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion, who sign a one year term for Company's products listed below on or before September 30, 2002 may be eligible to receive one free month for a year of service.

To be eligible for this promotion, New Company Customers must sign a one year term for one of the following products: Integrated Access at speeds of 256k and greater; Dedicated Internet Access; XOptions with a Dedicated Internet Access component; ISDN PRI; switched T1; or local lines and trunks. All products with a DSL component and XOptions M – Satellite Office Solutions are ineligible for this promotion. New Company Customers choosing local lines and trunks must purchase a minimum of ten (10) local lines. New Company Customers must be located in an area where the Company is collocated in the ILEC wire center serving the Customer to be eligible for this promotion. Other New Company Customers may be eligible for this promotion depending upon their service configuration. All customers may also be required to meet minimum revenue commitments.

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*Promotions previously found on this page have expired.

Missouri Public

ISSUED: J

July 24, 2002

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Service Commission

Missouri Inc.
LOCAL EXCHANGE SERVICES TARIFF
P.S.C. MO. No. 4

REC'D JUL 2 4 2002

Service Commission

Second Revised Page 103 Cancels First Revised Page 103

5. <u>Promotional Offerings</u> (Cont'd)

5.3 Go with XO 2 Promotion (Cont'd)

(D) (N)

The free month will be the 13th month of Customer's contract and, because Company bills in advance for recurring charges, will appear as an automatic credit on the Customer's account in the Customer's 12th billing cycle. The free month is defined as the applicable monthly recurring charge (MRC) for the product(s) chosen by the New Company Customer. The free month will appear as an automatic credit on the Customer's account. Credits do not include usage, taxes, user fees, or surcharges. This promotion does not apply to Multiple Service Discount Customers, may not be combined with any other promotion except the Go with XO Integrated Access Promotion and will be available until September 30, 2002, unless sooner canceled, withdrawn or modified. In cases where the free month is outside of the Customer's contract term, all contract terms and conditions apply.

5.4 Go with XO Upsell Promotion

This promotion is offered to Existing Company Voice Customers, defined as Customers who currently subscribe to Company voice services only. Existing Voice Customers who sign a one year term for one of the following Company services: Integrated Access, Dedicated Internet Access – T1 or below, or XOptions with a Dedicated Internet Access component on or before September 30, 2002 may be eligible to receive one free month of service. All products with a DSL component and XOptions M – Satellite Office Solutions are ineligible for this promotion.

To be eligible for this promotion, the Existing Voice Customers must also meet the following obligations. The Existing Voice Customers must subscribe to voice services under current contracts in good standing and have contracts that are not due to expire within sixty days. All Existing Voice Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Existing Voice Customers may be eligible for this promotion depending upon their service configuration. All customers may also be required to meet minimum revenue commitments.

The Existing Voice Customers must sign a new contract for the service chosen under this promotion. For Customers signing new contracts for Integrated Access or XOptions, the new contract must be a one year term. This restriction does not apply to Customers signing new contracts for Dedicated Internet Access. The Monthly Recurring Charge (MRC) of the new contract, or of the new contract combined with the existing contract if it remains in effect, must be at least \$300 greater than the MRC of the existing contract.

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ISSUED: Ju

July 24, 2002

EFFECTIVE:

August 24, 2002

FILED AUG 2 4 2002

Nancy Krabill, Director Regulatory and External Affairs
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2020 Westport Center Drive
Maryland Heights, MO 63146

Service Commission

^{*}Promotions previously found on this page have expired.

Fifth Revised Page 104 Cancels Fourth Revised Page 104

5. Promotional Offerings (Cont'd)

5.4 Go with XO Upsell Promotion (Cont'd)

The free month will be the 13th month of Customer's contract. The free month is defined as the applicable monthly recurring charge (MRC) only for the new product chosen by the Existing Voice Customer. The free month will appear as an automatic credit on the Customer's account. Credits do not include usage, taxes, user fees, or surcharges. This promotion does not apply to Multiple Service Discount Customers. This promotion may not be combined with any other promotion except the Go with XO Integrated Access Promotion and will be available until September 30, 2002, unless sooner canceled, withdrawn or modified. In cases where the free month is outside of the Customer's contract term, all contract terms and conditions apply.

5.5 Contract Renewal Promotion II

Company Customers whose service is provided on a month to month contract, or whose current contract is within thirty (30) days of expiration, and who execute a new one year term contract for all voice products, excluding voice features, that have a monthly recurring charge component between April 5, 2004 and December 31, 2004 may be eligible to receive one free month of service. The free month will appear on the Customer's invoice in the 12th month of Customer's contract.

Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Customers may be eligible for this promotion depending upon their service configuration. All customers are also required to meet minimum revenue commitments.

The free month is defined as the applicable monthly recurring charge(s) (MRC) for standard priced voice product(s), excluding voice features, chosen by the Customer. No free month credit shall exceed \$7,500. If customer's MRC(s) exceeds \$7,500, Customer will be charged the difference between the actual MRC(s) and \$7,500 in the free month. Credits for monthly recurring charges do not include usage, taxes, user fees, or surcharges. This promotion cannot be combined with other promotions.

If Customer's Company service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all credits applied to Customer's account pursuant to this promotion. All other terms and conditions of Company's services shall apply.

ISSUED: April 8, 2004

EFFECTIVE:

May 8, 2004

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Fourth Revised Page 105 Cancels Third Revised Page 105

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5	Promotional	Offerings	(Cont'd)
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5 6 Premium XOption Deluxe Promotions

5 6 1 Premium XOption #1 Deluxe Promotion

The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004

Monthly Recurring Charge

A=\$ 860 00 B=\$1,005 00 C=\$1,155 00

D=\$1,895 00

Non-Recurring Charge

\$ 800 00

5 6 2 Premium XOption #2 Deluxe Promotion

The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004

Monthly Recurring Charge

A=\$1,110 00 B=\$1,205 00 C=\$1,355 00 D=\$2,095 00

Non-Recurring Charge

\$ 800 00

5 6 3 Premium XOption #3 Deluxe Promotion

The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004

Monthly Recurring Charge

A=\$1,035 00 B=\$1,180 00 C=\$1,330 00 D=\$2,070 00

Non-Recurring Charge

\$ 800 00

ISSUED January 28, 2004

EFFECTIVE

February 7, 2004





Second Revised Page 105 1 Cancels First Revised Page 105 1

5	Promotional Offerings	(Cont'd)
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56 Premium XOption Deluxe Promotions (Cont'd)

564 Premium XOption #4 Deluxe Promotion

The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004

Monthly Recurring Charge

A=\$1,260 00

B=\$1,355 00 C=\$1,505 00

D=\$2,245 00

Non-Recurring Charge

\$ 800 00

565 Premium XOption #5 Deluxe Promotion

The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004

Monthly Recurring Charge

A=\$1,435 00

B=\$1,580 00 C=\$1,730 00 D=\$2,470 00

Non-Recurring Charge

\$1,800 00

566 Premium XOption #6 Deluxe Promotion

The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004

Monthly Recurring Charge

A=\$1,660 00

B=\$1,755 00 C=\$1,905 00 D=\$2,645 00

Non-Recurring Charge

\$1,800 00

ISSUED

January 28, 2004

EFFECTIVE

February 7, 2004

Nancy Krabill, Director Regulatory and External Affairs XO Missouri, Inc. 2020 Westport Center Drive Maryland Heights, MO 63146

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Third Revised Page 105.2 Cancels Second Revised Page 105.2

- 5. <u>Promotional Offerings</u> (Cont'd)
 - 5.6 <u>Premium XOption Deluxe Promotions</u> (Cont'd)
 - 5.6.7 Premium XOption #7 Deluxe Promotion

The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before September 30, 2004.

Monthly Recurring Charge

A=\$1,080.00

B=\$1,210.00

C=\$1,340.00 D=\$2,005.00

Non-Recurring Charge

\$ 999.00

- 5.6.8 Reserved for future use.
- 5.6.9 Reserved for future use.
- 5.6.10 Reserved for future use.

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ISSUED:

August 3, 2004

EFFECTIVE:

September 2, 2004



Second Revised Page 105 3 Cancels First Revised Page 105 3

Prom	iotional Of	ferings (Cont'd)		
56	Premiu	m XOption Deluxe Promotions (Cont'd)	1	
	5611	1 Reserved for future use		
	5 6 12	Premium XOption #12 Deluxe Promot	<u>ion</u>	
		The following promotional rates are avarrangements on or after the effective 2004		
		Monthly Recurring Charge	A=\$1,740 00 B=\$2,485 00 C=\$3,720 00 D=\$4,950 00	
		Non-Recurring Charge	\$ 800 00	
	5 6 13	Premium XOption #13 Deluxe Promot	ioù	
		The following promotional rates are avarrangements on or after the effective 2004		
		Monthly Recurring Charge	A=\$2,140 00 B=\$2,885 00 C=\$4,120 00 D=\$5,350 00	
		Non-Recurring Charge	\$1,800 00	
5 6 14	5 6 14	Premium XOption #14 Deluxe Promo	ion	
		The following promotional rates are avarrangements on or after the effective 2004		
		Monthly Recurring Charge	A=\$1,600 00 B=\$2,345 00 C=\$3,580 00 D=\$4,810 00	
		Non-Recurring Charge	\$ 800 00	
SUED	January 2	8, 2004	EFFECTIVE.	February 7, 2004



Fifth Revised Page 105.4 Cancels Fourth Revised Page 105.4

5. <u>Promotional Offerings</u> (Cont'd)

5.6 <u>Premium XOption Deluxe Promotions</u> (Cont'd)

5.6.15 Premium XOption #15 Deluxe Promotion

The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

Monthly Recurring Charge

A=\$2,000.00

B=\$2,745.00 C=\$3,980.00 D=\$5,210.00

Non-Recurring Charge

\$1,800.00

5.6.16 Premium XOption #16 Deluxe Promotion

The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before September 30, 2004.

Monthly Recurring Charge

A=\$1,045.00

B=\$1,175.00

C=\$1,305.00 D=\$1,970.00

Non-Recurring Charge

\$ 999.00

5.6.17 Premium XOption M Deluxe Promotion

Customers signing new contracts for Deluxe XOption M located in Section 4.24.17 of this tariff on or before June 30, 2003 are eligible to receive the following promotional rates. All other requirements and pricing for this XOption as listed in Section 4.24.17 apply during the promotional period.

Monthly Recurring Charge

\$ 680.00

Non-Recurring Charge

\$ 700.00

ISSUED:

August 3, 2004

EFFECTIVE:

September 2, 2004

Filed MO PSC

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Sixth Revised Page 106 Cancels Fifth Revised Page 106

5. <u>Promotional Offerings</u> (Cont'd)

5.7 The Summer Long Distance Promotion #1

This promotion is available to customers that receive service in the SBC territory. In order to be eligible for this promotion, customers must subscribe to both XO local and long distance service at the same location for a minimum one year term and must generate at least \$15 in monthly revenue (exclusive of taxes and surcharges) per billing cycle.

Under this promotion, eligible customers will receive the promotional rate listed below for their intraLATA and interLATA intrastate long distance service. This rate will remain in effect for the Customer's first year of service.

Promotional Rate:

\$0.0600

This promotion may not be combined with any other promotion or special offer, and will be available until December 31, 2004, unless sooner canceled, withdrawn, modified or extended.

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ISSUED: August 3, 2004

EFFECTIVE:

September 2, 2004





Ninth Revised Page 107 Cancels Eighth Revised Page 107

5. <u>Promotional Offerings</u> (Cont'd)

5.8 The Summer Long Distance Promotion #2

This promotion is available to customers that receive service in the SBC territory. In order to be eligible for this promotion, customers must subscribe to both XO local and long distance or dedicated long distance services.

Under this promotion, eligible customers will receive promotional rates listed below for their intraLATA and interLATA intrastate long distance service. Rates are based on the customers' monthly revenue and term commitments as specified below. The promotional rate will remain in effect for the length of the customer's term commitment.

	Promotional Rate
Monthly Revenue	<u>1 Year Term</u>
\$50	\$0.0800
\$200	\$0.0790
\$500	\$0.0790
\$1,000	\$0.0780
\$2,500	\$0.0780
\$5,000	\$0.0770
\$10,000	\$0.0770
\$15,000	\$0.0750
\$20,000	\$0.0740

This promotion may not be combined with any other promotion or special offer, and will be available until December 31, 2004, unless sooner canceled, withdrawn, modified or extended.

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ISSUED:

August 3, 2004

EFFECTIVE:

September 2, 2004





Third Revised Page 108 Cancels Second Revised Page 108

5.	Promotional	Offerings.	(Cont'd)
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5.9 XOptions M -- Satellite Office Solutions Summer Promotion

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This promotion is available to New and Existing Customers that subscribe to XOptions M -- Satellite Office Solutions, pursuant to this promotion on or before August 31, 2003, for a one year commitment.

Under this promotion, Customers may receive XOptions M – Satellite Office Solutions service without having to meet the requirements set forth in section 4.24.17 of this tariff that the Customer: (1) receive XO service at a minimum of three locations; and (2) receive at one location, one of the sixteen XOptions bundles.

This promotion may be combined with other promotions and special offers. This promotion may not be used with any individual case basis offerings.

(D) (N)

D - The promotion previously found on this page has expired.

ISSUED:

June 4, 2003

EFFECTIVE:

July 4, 2003





Fourth Revised Page 109 Cancels Third Revised Page 109

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5. Promotional Offerings (Cont'd)

5.10 Contract Renewal Promotion III

Customers whose service is provided on a month to month basis, or whose current term commitment is within thirty (30) days of expiration, and who execute a new contract with a one, two, or three year term, on or before December 31, 2004, for Basic Business Lines, Trunks, Two-way PRI, Integrated Access or XOption service offerings may be eligible to receive a ten percent (10%) pricing discount off their Monthly Recurring Charge for such service offering for the duration of the new contract term. The new contract term and this promotional discount will commence upon conclusion of the existing contract term.

Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Customers may be eligible for this promotion depending upon their service configuration. All customers are also required to meet minimum revenue commitments.

If Customer's service is terminated prior to the end of Customer's new contract term commitment, the Customer will be liable for all credits applied to Customer's account pursuant to this promotion. All other terms and conditions of Company's tariffs and contract shall apply.

This promotion may not be combined with any other promotion. The promotion does not apply to features, accounts with special off-tariffed pricing, or carrier accounts.

ISSUED:

April 8, 2004

EFFECTIVE:

May 8, 2004





Third Revised Page 110 Cancels Second Revised Page 110

5. Promotional Offerings (Cont'd)

5.11 The XO Answer

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This promotion is available to new and existing Customers who subscribe to both Company local and long distance service or who subscribe to Company Dedicated Long Distance for a minimum one year term commitment. Customers who sign up for service on or before March 31, 2004 may be eligible to receive the discounted intrastate long distance rate below. Promotional rates only apply for a one year term, after which Customer's long distance service rates will revert to Company's standard undiscounted rates.

Under this promotion, eligible Customers will receive the following long distance rates:

Intrastate

\$0.0360

This promotion cannot be combined with any other promotions, individual case basis arrangements or special offers. This promotion is not available for Company's XOptions calling plan.

(N)

ISSUED:

January 28, 2004

EFFECTIVE:

February 7, 2004





Missouri Public

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Cancels Second Revised Rage 111 200

6. XO Prepaid Card Service

Service Commission

Prepaid Cards allow customers to acquire cards that are used to originate outbound direct dial calls. Prepaid cards are available in various dollar denominations as set forth below. To use the card, callers must dial an access number. When the call is acknowledged, the caller then enters the PIN. At this point, the caller is notified of the dollar value remaining on the card. The caller then enters the telephone number to be called.

XO's Prepaid Card service is available twenty-four hours a day, seven days a week from Dual Tone Multi Frequency phones. The number of available XO Prepaid Cards is subject to technical limitations. Such cards will be offered to Customers on a first come, first served basis.

XO will offer consumers the ability to purchase its prepaid cards in various dollar denominations and under various options. Each prepaid card will remain active until such time as the charges (as set forth below) equal the dollar value of the prepaid card purchased by the end-use or until the card expires (as set forth below). Where the dollar value left on an XO Prepaid Card is less than the cost of making a call, the card will be retired and the unused balance forfeited.

Option 1 Cards will expire the sooner of five years from the date of activation or one year from the date of first use unless recharged and then one year from the date of last recharge.

Option 2 & 3 Cards will expire five (5) years from the date of or six months from the date of first use unless recharged, or six months from the date of last recharge, if any.

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Material previously appearing on this page has been moved to page 111.1

ISSUED:

October 31, 2001

EFFECTIVE:

December 1, 2001

Missouri Public

XO Missouri, Inc. 2020 Westport Center Drive Maryland Heights, MO 63146

Nancy Krabill, Director Regulatory and External Affairs



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6. XO Prepaid Card Service

REC'D OCT 31 2001

6.1 XO Prepaid Card Face Value

Service Commission

The following per minute of use rates will apply in addition to the charges set forth in Sections 6.2 through 6.4 below (as applicable). Calls will be billed in 60 second increments. The Initial Period is the first minute or fraction therefore of the call. The Additional Period is each minute or fraction thereof which occurs after the initial period is complete. These prices include taxes that are calculated based on usage. They do not include sales or excise taxes due at the point of purchase. XO Prepaid Card service rates apply twenty-four hours per day, seven days per week.

XO Prepaid Card	Initial	Each
Face Value	<u>Period</u>	<u>Additional Period</u>
Option 1		
\$10.00	\$0.125	\$0.125
\$15.00	\$0.120	\$0.120
\$20.00	\$0.115	\$0.115
\$25.00	\$0.100	\$0.100
Option 2		
\$ 5.00	\$0.02399	\$0.02399
\$10.00	\$0.02399	\$0.02399
\$20.00	\$0.02399	\$0.02399
Option 3		
\$ 5.00	\$0.079	\$0.079
\$10.00	\$0.079	\$0.079
\$20.00	\$0.079	\$0.079

Material appearing on this page previously appeared on page 111.

ISSUED:

October 31, 2001

EFFECTIVE:

December 1, 2001

Nancy Krabill, Director Regulatory and External Affairs XO Missouri, Inc.

2020 Westport Center Drive Maryland Heights, MO 63146

FILED DEC 01 2001

Missouri Public

Service Commission

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Original Page 111.2 Missouri Public

6. XO Prepaid Card Service

REC'D OCT 31 2001

6.2 Per Call Surcharge

In addition to the usage rates above, the following surcharge will be assessed on each completed Option 2 call.

Surcharge (per call) - \$0.71999

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Payphone Surcharge 6.3

In addition to the usage rates above, the following surcharge will be assessed on each completed call made (regardless of the length of the call) from a public/semi-public payphone using an XO Prepaid Card which originates in the contiguous United States and the following non-contiguous U.S. regions; including but not limited to Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, Northern Marianas and American Samoa

Option 1 Surcharge (per call) - \$0.35 (M)Option 2 Surcharge (per call) - \$0.69 Option 3 Surcharge (per call) - \$0.69

(M) Material appearing on this page previously appeared on page 111.

ISSUED: October 31, 2001

EFFECTIVE:

December 1, 2001 Missouri Public

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2020 Westport Center Drive Maryland Heights, MO 63146



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Cancels Second Page 112
Missouri Public

6. XO Prepaid Card Service

REC'D OCT 31 2001

6.4 Expiration of Prepaid Cards/Rechargeable Cards (Options 1, 2 and 3)

Service Commission

XO's prepaid cards will expire on the date specified on the card or package in which the card is included. Some XO Prepaid Cards have a feature whereby the Customer may purchase or "recharge" additional amounts of XO Prepaid Card Service to an existing prepaid card in increments of \$10.00. In addition to the regulations set forth above, rechargeable cards are also subject to the following conditions and limitations:

- (1) Customer may purchase additional units using the recharge feature no more than twice in a 48-hour period.
- (2) The rates for a rechargeable card are the same as a non-rechargeable card for the initial purchase, such rates are set forth in Section 1 above.
- (3) All units added through the recharge feature must be paid for by credit card and will be added to the Customer's prepaid card within one day after the credit card used by the Customer has been verified.

6.5 Additional Requirements/Conditions of Service

- 6.5.1 Only the entity in whose name the original qualifying purchase was made shall be deemed to be the Customer. Related entities, such as affiliates and subsidiaries, spouses and relatives, shall not be treated as the customer.
- 6.5.2 The following type calls will not be completed using the XO Prepaid Calling Card: Calls to 500, 700, 800, 877, 888, 900, 950 numbers, Directory Assistance calls, All Operator Service calls, Conference calls, Busy Line Verification and Interrupt services, Call requiring the quotation of time an charges, High Seas service and Maritime services will not be completed using the XO prepaid card.
- **6.5.3** Neither XO nor any of its authorized agents or contractors shall be liable or responsible for theft, loss or unauthorized use of any XO prepaid cards or card numbers. XO will not refund or issue credit for any unused value on any XO prepaid card.
- **6.5.4** All Calls must be charged against a XO Prepaid Card that has a sufficient available balance.
- **6.5.5** Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call.

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ISSUED: October 31, 2001

EFFECTIVE:

December 1, 2001

Missouri Public

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Third Revised Page 113
Cancels Second Page 113

6. XO Prepaid Card Service

REC'D OCT 31 2001

6.5 Additional Requirements/Conditions of Service (Cont)

Service Commission

- **6.5.6** Calls in progress will be terminated by the Company if the balance on the XO Prepaid Card is insufficient to continue the call.
- 6.5.7 Credit Allowances for Interruptions A credit allowance for XO Prepaid Card service is applicable to that portion of a call that is interrupted due to poor transmission, one-way transmission, or involuntary disconnection of the call. To receive the proper credit, the Customer must notify the Company at the designated Customer service Number printed on the XO Prepaid Card and furnish the called number, the trouble experienced (e.g., cut-offs, noisy circuit, etc.,) and the approximate time the call was placed. A customer will not received credit for reaching a wrong number.
- 6.5.8 Interruptions to Established Calls When a call that is charged to XO Prepaid Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions the Customer will receive credit equivalent to the Price Per Minute in effect for that call.
- **6.5.9** When Credit Allowances Do Not Apply Credit allowances for calls pursuant to XO Prepaid Card service do not apply for:
 - Interruptions not reported to the Company
 - Interruptions that are due to the failure of power, equipment or systems not provided by the Company, or interruptions caused by the failure of other services provided by this Company which are connected to XO Prepaid Card Service.

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ISSUED:

October 31, 2001

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December 1, 2001 Wissouri Public

Nancy Krabill, Director Regulatory and External Affairs
XO Missouri, Inc.
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Maryland Heights, MO 63146



Missouri Public Service Commission

REC'D MAR 22 2001

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5. <u>Promotional Offerings</u> (Cont'd)

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Missouri Public Service Commission

FILED APR 22 2001

ISSUED: Mar

March 22, 2001

EFFECTIVE:

April 22, 2001



Missouri Public Service Commission

REC'D MAR 22 2001

First Revised Page 115 Cancels Original Page 115

5. Promotional Offerings (Cont'd)

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Missouri Public Service Commission FILED APR 22 2001

ISSUED: March 22, 2001

EFFECTIVE:

April 22, 2001